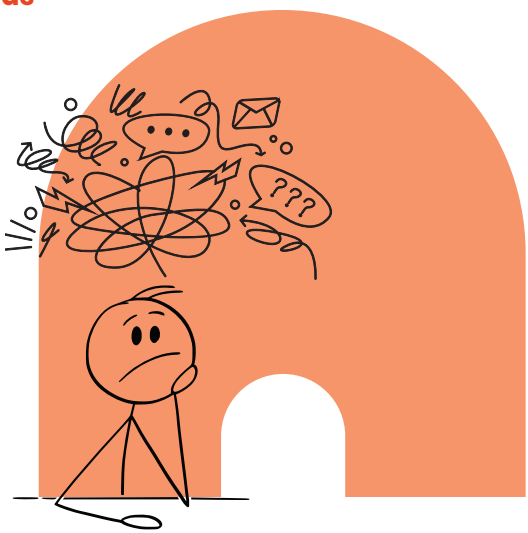
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Pendle Resilience Support Directory

Helping Residents Access Support Across Pendle

This directory is a guide to local organisations that can help if you're finding it hard to afford food, pay bills, manage debt, claim benefits, improve your wellbeing or simply need someone to talk to.

All services are free, welcoming and open to anyone who needs support.



CRISIS & RESILIENCE FUND

Lancashire County Council

Pendle Borough Council

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FIND SUPPORT IN YOUR AREA

Barnoldswick & Earby

- Church on the Street (Loaves & Fishes)
- West Craven Food Bank
- ICANN Outreach Service
- Citizens Advice East Lancashire
- Christians Against Poverty (CAP)

Colne

- Colne Open Door Centre
- St Bartholomew's Community Grocery & Café
- Newground Together
- ICANN Outreach Service
- Citizens Advice East Lancashire
- Christians Against Poverty (CAP)

Nelson & Brierfield

- St Philip's Community Grocery
- Pendle Food For All
- Life Skills Café - Pavillion Community Hub
- Curry on the Street
- ICANN Outreach Service
- Citizens Advice East Lancashire
- Christians Against Poverty (CAP)

Crisis Payment Scheme

If you've had an unexpected expense or loss of income due to a sudden crisis, you may be able to receive support through the Crisis Payment Scheme:
www.pendle.gov.uk/crfund

Any organisation listed in this booklet can help you with your Crisis Payment application.

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COMMUNITY-BASED SUPPORT

Colne Open Door Centre – Colne

- Benefits and welfare support
- Bills, budgeting and money management support
- Children eat free
- Crisis intervention and support
- Emergency food support and food parcels
- Emergency household and toiletries essentials
- Employment advice and support
- Friendly community café (affordable meals)
- Housing advice and support
- Household energy and fuel support
- Professional counselling (face-to-face, on the phone or online)

Community activities and support groups

- Support groups for mental health and wellbeing, anxiety, self-harm, alcohol recovery, drug/substance addiction and more
- Creative, social and recreational activities
- Community growing garden
- Volunteering opportunities to build confidence and skills

Services available by appointment

- ICANN Benefit Advocacy Service – Call 01772 746061

Contact Details
Address: 1 Great George Street, Colne, BB8 0SY
Telephone: 01282 860342
Email: manager@opendoorcentre.org.uk
Website: www.opendoorcentre.org.uk
Opening Times
Monday – Friday: 9:00am to 5:00pm



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St Bartholomew's Community Grocery & Café – Colne

- Bills, budgeting and money management support
- Children eat free
- Community grocery (£7 per weekly shop)
- Debt advice and support
- Emergency food and food parcels
- Friendly community café (affordable meals)
- Life skills courses

Community activities

- Creative groups
- Youth groups

Contact Details
Address: St Bartholomew's Church, Church Street, Colne, BB8 0LG
Telephone: 07526 297991
Opening Times
Tuesday: 9:30am to 12:00pm

St Philip's Community Grocery – Nelson

- Community grocery (£7 per weekly shop)
- Bills, budgeting and money management support
- Credit Union referrals
- Debt advice and support
- Emergency food support and food parcels
- Free hot drinks and a weekly hot meal
- Healthy cooking courses
- Alcohol and drugs recovery support
- Warm and welcoming space to socialise and meet new people

Contact Details
Address: St Philip's Centre, Leeds Road, Nelson, BB9 0NY
Telephone: 01282 877640
Email: stphilipsnelson@gmail.com
Facebook: StPhilipCentre
Opening Times
Tuesday: 9:30am to 1:00pm

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Pendle Food For All – Nelson

- Affordable fresh food
- Carers support
- Community grocery (£6 weekly shop)
- Employment support opportunities
- Help accessing other local support services
- Household energy and fuel support
- Warm and welcoming space to socialise and meet new people

Contact Details
Address: The Family Hub Centre, The Zone, Leeds Road, Nelson, BB9 8EL
Email: pendlefoodforall@gmail.com
Facebook: pendlefoodforall
Opening Times
Thursday: 9:00am to 2:15pm

Life Skills Café – Nelson

- Bills, budgeting and money management support
- Cooking on a budget
- Healthy living advice
- Mental health support
- Warm and welcoming space to socialise and meet new people

Contact Details
Address: Pavilion Community Hub & Café, Victoria Park, Carr Road, Nelson, BB9 7SS
Telephone: 07834 118905
Email: contact@pavilioncommunityhub.co.uk
Facebook: PavilionCommunityHubandCafe
Opening Times
Monday: 10:00am to 2:00pm

Curry on the Street - Nelson

- Free hot meal
- Warm and welcoming space to socialise and meet new people
- Help accessing other local support services

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Services available by appointment

- ICANN Benefit Advocacy Service – Call 01772 746061

Contact Details
Address: 58 Railway St, Nelson, BB9 9AH
Telephone: 07486 572419
Email: curryonthestreet@gmail.com
Facebook: CurryontheStreet
Opening Times
Monday - Friday: 10:00am to 3:00pm

Church on the Street (Loaves & Fishes) – Barnoldswick

- Bills, budgeting and money management help
- Counselling by referral
- Emergency food support and food parcels
- Friendly community café (affordable meals)
- Help using your digital devices (laptop, tablet or mobile phone)
- Warm and welcoming space to socialise and meet new people

Services available by appointment

- ICANN Benefit Advocacy Service – Call 01772 746061

Contact Details
Address: 11 Church St, Barnoldswick, BB18 5UR
Telephone: 01282 812233
Email: joanne@cots-ministries.co.uk
Website: www.cots-ministries.co.uk/loaves-fishes
Opening Times
Monday - Friday: 9:30am to 3:30pm

West Craven Food Bank – Barnoldswick & Earby

- Emergency home delivered food parcels (weekly on a Thursday)
- Help accessing other local support services
- Household and toiletries essentials

Contact Details
Telephone: 07415 186651
Email: wcravenfood@gmail.com
Website: www.wcravenfoodbank.org

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SUPPORT ACROSS PENDLE

Citizens Advice East Lancashire (CAEL) – Pendle Wide

- Benefits and welfare support
- Bills, budgeting and money management support
- Crisis support
- Debt advice and support
- Employment advice and support
- Food bank referrals
- Fuel vouchers and energy support
- Help using your digital devices (laptop, tablet or mobile phone)
- HMRC and tax advice
- Housing advice and support
- Macmillan Cancer Support
- Regular advice and support sessions at community locations across Pendle
- Universal Credit support

Contact Details
Address: 24 Business First, Cross Street, Nelson, BB9 7NN
Telephone: 0303 3300 377 / Advice Line: 08082787975
Website: www.cael.org.uk
Opening Times
Monday - Friday: 9:00am to 5:00pm

Christians Against Poverty (CAP) – Pendle Wide

- Bills, budgeting and money management support
- Debt advice and support
- Employment advice and support
- Life skills courses
- Home visits

Contact Details
Telephone: 07376 932813
Self-referral debt support: 0800 328 0006
Email: katherineoehring@capuk.org
Website: www.capuk.org/get-help
Opening Times
Monday - Friday: 9:00am to 5:00pm

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Newground Together – 'Sick of Being Skint' – Pendle Wide

- Bills, budgeting and money management support
- Employment advice and support
- Group workshops
- Help using your digital devices (laptop, tablet or mobile phone)
- Household energy and fuel support

Contact Details
Address: Newground Together, Shackleton Hall, Church St, Colne, BB8 0LG
Telephone: 0300 330 5535
Website: www.newgroundtogether.co.uk
Opening Times
Monday – Friday: 9:00am to 5:00pm

ICANN Benefit Advocacy Service – Pendle Wide

- Benefits and welfare support
- Help with benefit applications, including Personal Independence Payment (PIP), Disability Living Allowance (DLA), Attendance Allowance and Work Capability Assessments (WCA) and more
- Help challenging benefit decisions and appeals
- One-to-one help and support for vulnerable residents

Contact Details
Telephone: 01772 746061
Email: admin@i-cann.org.uk
Website: www.i-cann.net

Opening Times and Locations

- **Colne Open Door Centre, Colne**
  Monday: 10:00am to 3:00pm (by appointment)
- **Curry on the Street, Nelson**
  Tuesday: 10:00am to 4:00pm (by appointment)
- **Loaves and Fishes, Barnoldswick**
  Wednesday: 10:00am to 4:00pm (by appointment)

Support is also available from Pendle libraries, Pendle Family Hubs and a range of other community organisations. Visit our Community Support Hub for more information: **www.pendle.gov.uk/communitysupporthub**

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