

Email:	AdultServicesConsultation@lancashire.gov.uk
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## Strategic Review of Lancashire's In-House Adult Social Care Services - Have Your Say

Dear Partner,

We want to share an important update with you.

On 9 October 2025, Cabinet approved a strategic review of the adult social care services directly provided by Lancashire County Council. This is a vital step in our journey to improve, guided by our vision for adult social care - **Living Better Lives in Lancashire**.

Following a recent inspection by the Care Quality Commission (CQC), we received a rating of 'Requires Improvement'. We know we need to do better and we're committed to making the changes needed to ensure our services are safe, high-quality and truly meet people's needs.

As part of this commitment, we're reviewing all council-run adult social care services. We're inviting you to share your views through a public consultation, which will run for eight weeks - from 1pm on Friday 17 October to 5pm on Friday 12 December 2025.

The review includes ten services identified for potential reprovision: five Older People's Residential Care Homes and five Day Centres. Two of these centres have been closed for some time, but we believe it's important to include them in the review. These sites have been highlighted because they are outdated and would need significant investment to bring them up to standard.

### Care Homes:

- Milbanke, Kirkham
- Thornton House, Thornton Cleveleys
- Woodlands, Clayton-le-Moors
- Favordale, Colne

- Grove House, Adlington

**Day Centres:**

- Byron View, Colne (attached to Favordale)
- Derby Centre, Ormskirk
- Milbanke Day Centre, Kirkham (attached to Milbanke)
- Teal Close, Thornton Cleveleys (attached to Thornton House)
- Vale View, Lancaster

We welcome your feedback on:

- The framework we'll use to review all council-run adult social care services
- The potential re-provision of the ten services listed above

You can take part in the consultation online at [www.lancashire.gov.uk/haveyoursay](http://www.lancashire.gov.uk/haveyoursay).

If you need the questionnaire in a different format, such as large print, easy read or braille, or you have any questions, please get in touch:

- **Email:** [AdultServicesConsultation@lancashire.gov.uk](mailto:AdultServicesConsultation@lancashire.gov.uk)
- **Phone:** 0300 123 6701
- **Post:** Business Intelligence, Lancashire County Council, Room A43, County Hall, Preston, PR1 0LD

We're committed to making this consultation open, transparent and accessible for everyone - service users, carers, staff, partners and the wider community.

All feedback will be carefully considered before recommendations are presented to Cabinet in February 2026. We'll also be carrying out condition surveys at each site to help inform these decisions.

Above all, we understand that these proposals affect people's homes and lives. We know this may cause concern, and we're committed to working together to minimise any disruption or distress.

Yours sincerely,

**Helen Coombes**  
**Executive Director of Adult Services**  
Lancashire County Council  
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