

REPORT FROM: DIRECTOR OF RESOURCES

TO: COUNCIL

DATE: 14TH DECEMBER 2023

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CORPORATE PLAN 2023-27

PURPOSE OF REPORT

To submit the Corporate Plan 2023 – 2027 for approval.

RECOMMENDATION

That the Council approves the Corporate Plan 2023 – 2027.

REASON FOR RECOMMENDATION

To ensure that we retain focus on our priorities and deliver good quality, accessible services and to uphold good governance arrangements.

ISSUE

1. The purpose of the Corporate Plan is to provide a strong and clear interpretation of the priorities that have been identified for the Borough whilst also providing a sense of direction to the services that the Council delivers.
2. The Corporate Plan sets out our goals for the future with milestones for each year. The progress for these is monitored through our performance management framework.
3. The reports brought on 26th May and 15th December 2022 outlined the engagement programme, *This is Pendle*. Using the available data from the engagement sessions and online survey, a Corporate Plan 2023-27 has been drafted.
4. A draft Corporate Plan 2023-27 was brought to Council in February 2023 and again in September 2023 but it did not receive approval.
5. Suggested changes have been made and are included in the version presented here. Some are new milestones, some are wording changes – they are all highlighted in yellow.

6. The engagement sessions generated some key ideas to help inform the Vision, Priorities and Actions in the Corporate Plan 2023-27:
7. Our Vision:
Pendle: A richly characterful place with ambition, opportunities and strong connections.
Pendle Borough Council: Working to deliver an approachable, responsive and efficient council that aims to foster happy communities thriving in an economically ambitious and sustainable way.
8. Our Priorities:
Providing High Quality Services and Facilities
Proud and Connected Communities and Places
Good Growth
Healthy Communities
9. The Vision and Priorities reflect the rich feedback received from the survey and the engagement sessions which took place across Pendle with communities, the Council, business sector and partners alike.
10. The Corporate Plan also references the revised Staff Values, which were launched following a consultation exercise with staff. To note, they are:

Innovation – We encourage curiosity and new ideas, test new ways of working and learn from our mistakes.

Customer Focus – Feedback from our customers helps us develop services that meet their needs. We inspire trust by being honest, open, and committed to doing what's best for them.

Excellence – We strive to provide quality services to our customers. We approach every challenge with a determination to succeed and improve.

11. This Corporate Plan has been revised since it came to Council in February 2023, to reflect the priorities of the new Political administration.
12. Work is planned to begin developing the new milestones for 2024/25 in January 2024. Some of these will be a continuation of the milestones outlined in this plan, for 2023/24.
13. Due to time constraints, this Corporate Plan document will be converted into the final version, with graphics, once it has been agreed.
14. It is important that the Corporate Plan is now agreed so that the Council can move forward with delivery of the priorities of the shared administration under effective governance arrangements.

IMPLICATIONS

Policy: A focused in-depth and inclusive approach to the development of the Corporate Plan will enable the Council to ensure that it is better able to deliver the services and projects the borough needs.

Financial: None arising directly from this report.

Legal: None arising directly from this report.

Risk Management: A focused in-depth and inclusive approach to the development of the Corporate Plan will enable the Council to ensure that it is better able to deliver the services and projects the borough needs.

The Council also has a risk management framework which serves to highlight the key risks for the Council and ways in which those risks will be effectively managed. These key risks are recorded in the Council's Strategic Risk Register and are reviewed on a regular basis to ensure that appropriate actions are taken as required.

Health and Safety: None arising directly from this report.

Sustainability: None arising directly from this report.

Community Safety: None arising directly from this report.

Equality and Diversity: None arising directly from this report.

APPENDICES

Pendle Borough Council Corporate Plan 2023-27