

Mr D Langton Via email

Contact: Alison Goode
Tel: (01282) 661224
Ref: KT/PLT/3/1

Date: 1 July 2021

Dear Dean

## **Parking Solutions - Pendle Leisure Trust**

I am writing to inform you of our proposed changes to our parking solutions at three Pendle Leisure Trust sites.

The Trust has looked into these parking solutions following major disruption to available parking at West Craven Sports Centre, Barnoldswick. The siting of the new Church Primary School building at the far end of our car park in 2014 has resulted in unauthorised parking within the sports centre grounds. This continues to be a major problem and one which I fear may result in a serious injury to a member of the public including a child if not addressed.

As discussed previously with you, the school, Lancashire County Council and Ward Councillors continued issues with the parking include, but are not limited to:-

- No available spaces for our customers between 8.30 am and 9.15 am and again between 2.30 pm and 3.30 pm due to unauthorised parking from school staff and parents of the pupils attending the school.
- Damage to grass verges and footpaths.
- Damage to bollards.
- Disabled customers unable to access the facilities due to all the bays being taken by parents.
- Rearrangement of the centre programme due to customers not being able to get into the car park at certain times.
- Cars parked on footpaths, blocking bike locks and access to the centre.
- Accidents on the car park.
- Customers cancelling fitness classes on occasions when there are parent evenings at the school or after school activities, due to lack of parking which means loss of revenue.

Pendle Leisure Centre, Colne

Pendle Wavelengths and Inside Spa, Nelson

West Craven Sports Centre, Barnoldswick

Seedhill Athletics and Fitness Centre, Nelson

Marsden Park Golf Course, Nelson

The Muni Theatre, Colne

ACE Centre, Nelson

Entertainment and Hospitality Services

Up and Active Project

Community Development Projects

Registered Office: No1 Market Street, Nelson, BB9 7LJ

General Enquiries: 01282 661228 info@pendleleisuretrust.co.uk www.pendleleisuretrust.co.uk

Pendle Leisure Limited – an exempt charity with charity number EW94274 and a registered society under the Co-operative and Community Benefit Societies Act 2014 with registration number 29131R

- Cars parked in the road, when all the bays are full preventing access for customers, staff and emergency vehicles.
- Members cancelling because of the parking issues which results in a loss of revenue for the Trust.

I have now raised these issues and held several meetings with the school and Councillors but feel no progress, or willingness to improve the situation has occurred.

In order to ensure that the car park is reserved for the sole use of our customers, the Trust is proposing to install ANPR cameras at the exit and entrance to the car park. All legitimate customers will submit their registration at West Craven Sports Centre. Any cars entering our site that do not proceed on to school ground or visit our centre will be automatically issued with a fine. As part of this proposal we would also implement the above scheme at Pendle Leisure Centre and Pendle Wavelengths, both of which have their own issues with unauthorised parking, albeit not on the same scale as West Craven Sports Centre.

As a Trust we believe that by implementing the above scheme, will vastly improve the customer experience of visitors to our sites whilst also reducing the risk of a serious accident especially at West Craven Sports Centre. In the spirit of our excellent working relationship I would welcome your comments on our proposal or alternative solutions that may be more amenable to all parties should you have any.

Should you wish to discuss the proposal in more detail, please do not hesitate to contact me.

Yours sincerely

Alison Goode Chief Executive

PENDLE LEISURE TRUST

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CC: Leader of PBC Cllr Nadeem Ahmed and Philip Mousdale Corporate Director