

REPORT FROM: HEAD OF OPERATION IT (LIBERATA)
TO: POLICY AND RESOURCES COMMITTEE
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PENDLE ICT STRATEGY (REFRESH) 2019/20

PURPOSE OF REPORT

To consider the updated ICT Strategy for 2019/20.

RECOMMENDATIONS

- (1) Note the Report.
- (2) Commit to supporting the refreshed plan.

REASONS FOR RECOMMENDATIONS

- (1) Refreshed position may have changed priorities for delivery.
- (2) Pendle Council digitizing services shift from manual to technological channels of service delivery and Citizen engagement requires a whole Council approach to facilitate the change for its Employees, Citizens and Partners.

ISSUE

This is the third and final refresh of the Pendle ICT and Mobile Strategy 2017-2020. The report has been updated with the current plans and progress based on feedback from the Management Team and the Liberata Head of IT Operations. It reports on the progress to date and re-aligns future plans with service objectives.

IMPLICATIONS

Policy: Supports the Council Digital Agenda

Financial: Will require investment on a per project basis

Legal: N/A

Risk Management: N/A

Health and Safety: N/A

Sustainability:

Community Safety:

Equality and Diversity:

APPENDICES

Appendix 1 - IT Strategy Pendle 2019 Refresh

LIST OF BACKGROUND PAPERS