

REPORT FROM: ENVIRONMENTAL SERVICES MANAGER

TO: POLICY AND RESOURCES COMMITTEE

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REVIEW OF LITTER AND DOG WASTE BINS

PURPOSE OF REPORT

To provide Members with information on the litter and dog waste bin emptying service.

To put forward a proposal for aiding residents and visitors to identify bins and their schedule for emptying in the future.

To propose a communications campaign to encourage residents and visitors to take home their litter which would assist the Council by allowing it to review the number of litter and dog waste bins required.

RECOMMENDATIONS

1. That Members support the introduction of a bin numbering system and emptying schedules on line to enable visitors and residents to report litterbin related issues more easily.
2. That Members support the introduction of a take home your litter campaign.
3. That Members support the introduction of close review of the need for new and replacement litterbins to achieve savings in the cost of the service.

REASON FOR RECOMMENDATIONS

To provide a sustainable service at reduced cost.

Background

1. The Administration has included in its 30 point plan for the Council a review of operations linked to the emptying of litter and dog waste bins. In particular there is a wish to produce a

simpler and more precise way for residents and visitors to identify the location of a bin they wished to report as being full or in need of repair.

2. The following information gives the context of the service as a whole.
3. Across Pendle there are currently 2330 litter and dog waste bins made up of 1464 litter bins and 866 dog waste bins. Comparing this figure against authorities in Lancashire we found Pendle has far more bins than other authorities.

Authority	Litter	Dog	Total
Blackpool	800	0	800
Burnley	750	0	750
Chorley	101	0	101
Fylde	700	0	700
Ribble Valley	609	41	650
Rosendale	750	0	750
West Lancashire	442	343	785

4. Frequencies of emptying range from once per week through to seven times per week.
5. In total Environmental Services complete 6235 empties each week i.e. 74,820 empties over a full quarter and almost 300,000 empties in a twelve month period.
6. During Quarter 1 this year Environmental Services received 78 reports relating to full litter or dog waste bins i.e. 0.1% of the total number of scheduled empties made.
7. The litter and dog waste bin emptying service is delivered by 8 manual street cleansing operatives and 5 operatives with vehicles. The 5 operatives also carry out domestic and commercial waste collections and the removal of litter and flytipping from amenity areas.
8. The direct costs of the street sweeping, litter picking and bin emptying service is total circa. £360,000. Presently, it is estimated that broadly 75% of the teams' time is taken up with emptying bins equating to an estimated cost of £270,000 per annum.
9. In addition in 2018/ 2019 the Council spent £9,426 replacing worn and damaged bins.
10. In the current financial climate the Council needs to reduce these costs by seeking to reduce the number of bins overall. This can be done firstly by closely reviewing the need for new and replacement bins when considering requests for such.
11. Secondly it is proposed that a campaign urging residents and visitors to take home their litter in particular materials that could be recycled commences in November. The campaign will include social media messaging and a series of messages which will be displayed on the Council's replacement fleet.
12. To assist with identifying the location of bins it is proposed to place numbered stickers on them. This would allow a caller to simply quote the number rather than have to provide a description of a location.
13. A list of the numbers will be provided on the Council's website allowing both contact centre staff and third parties to see when the bin was due to be visited or had last been visited.
14. This would be complemented with a revised simpler online report form on the website.

15. The costs would be in the region of £2675 for labour and £354 for stickers.

IMPLICATIONS

Policy: None arising directly from the report.

Financial: Initial one-off set up costs of £3,029.00 have been identified, however, these can be accommodated within existing resources.

Legal: None arising directly from the report.

Risk Management: None arising directly from the report.

Health and Safety: None arising directly from the report.

Sustainability: None arising directly from the report.

Community Safety: None arising directly from the report.

Equality and Diversity: None arising directly from the report.

APPENDICES

None

LIST OF BACKGROUND PAPERS

None