COLNE MARKET PANEL MEETING HELD: MONDAY 21st January 2019 VENUE: GRANNY'S CAFÉ - COLNE MARKET

PERSONS IN ATTENDANCE:

Market Management - Ian Varley Liberata Property Services

Traders attending; Louise Moore Karen Riley Wendy Collinson and Chris Blacoe Shauna Withnell Jilly Sanderson Milo John Corcoran

Members: Apologies received from the Chair - Councillor Dorothy Lord

The meeting opened at 4:30pm.

1. INTRODUCTIONS:

Ian Varley welcomed everyone on behalf of the Chair to the meeting.

2. MATTERS ARISING:

- i. Cold Spell Traders expressed concern about the Fruit and Vegetable shop causing the market hall to be cold as they will not close the sliding door. The management team with the agreement of the tenant previously erected a plastic curtain in an attempt to reduce draughts, however the shop is leased and there is no provision within the lease to force the closure of the door.
- **ii.** Traders suggested that they were keen to refurbish their stalls, which is the trader's responsibility, to make them more attractive. To assist traders the Market manager offered to supply them with paint that he has in his store on a first come first served basis.

3. EVENTS:

The big event in 2019 will be the annual "Comicon" to be held on the 6th July. The "glass box" is booked from the 24th of June for two weeks to promote the event and it would appear that there is more advance interest than ever this year.

A "Wild West" themed event is taking place on the 6^{th} April and the "glass box" has been booked from the 1^{st} April to promote the event.

Easter 2019 - Jilly Sanderson (Samaritans) is going to try and involve the local schools with activities within the markets going forward.

4. CHRISTMAS 2018 - Trading Results:

All traders present at the meeting reported that generally the Christmas trade was better this year than last. Ian asked if the traders would want the market to open next Christmas on the Sunday (22nd December 2019). The reply from traders was negative.

5. PARKING UPDATE:

Ian reported that the newly lined rear service area/parking area was now working with no blatant misuse and generally traders and delivery drivers are not causing issues. Traders were reminded to speak to him or staff to deal with any issues in the future. Ian explained again why the delivery bays need to be kept clear.

6. ANY OTHER BUSINESS:

Ian was asked by Chris Blacoe if there was a code of conduct for traders. Ian explained that within the market hall terms and conditions there were rules, see extract below taken this from the Ts&Cs for trader information.

"The proposed new stallholder agrees to abide with the Council's market rules, regulations and policies introduced and enforced by the Market Manager. The stallholder must act in a professional and acceptable way whilst in the market and not bring the market or other traders into disrepute or generate bad publicity."

Ian will speak to Tony Brown regarding this matter and drafting a policy on behaviour. A series of letter have been sent to traders previously about behaviour and the market management team have spoken to traders who breach these rules.

The meeting closed at 17:35 Next meeting date TBA.