

**MINUTES OF A MEETING OF THE
HEALTH AND SOCIAL CARE SCRUTINY PANEL
HELD AT THE TOWN HALL, NELSON
ON 17TH OCTOBER, 2017**

PRESENT –

Councillor W. Blackburn – Panel Leader (In the Chair)

Panel Members - Councillors

*B. Newman
K. Turner
S. Wicks*

Also in attendance:

*Councillor Ken Hartley
Councillor Pauline McCormick
Kim Atkinson
Catherine Ashworth
Lynne Rowland*

*Executive Member for Health and Wellbeing
Pendle Seniors Group
East Lancashire Hospitals Trust
East Lancashire Hospitals Trust
Committee Administrator (Pendle Borough Council)*

(Apologies for absence were received from Councillor G. Adam, Helen Hedges and Yvonne Hope (Critical Friends East Lancashire) and Audrey Westwell (Pendle Seniors Group)).

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14.

MINUTES

AGREED

That the minutes of the meeting of the Panel held on 22nd August, 2017 be approved as a correct record.

15.

APPOINTMENT OF DEPUTY PANEL LEADER

Members were asked to appoint a Deputy Panel Leader for the remainder of the municipal year 2017/18.

AGREED

That Councillor Brian Newman be appointed as Deputy Panel Leader for the remainder of the municipal year 2017/18.

16.

EAST LANCASHIRE HOSPITALS TRUST INTEGRATED CARE

An update on East Lancashire Hospital Trust's Integrated Care was submitted.

The report included information on the following –

- Home First – this had been operational since March 2017 and was currently expanding to cover Pennine Lancashire. The aim was to reduce the length of time older people spent

(unnecessarily) in hospital to prevent further deterioration whilst their needs were being assessed and their after-care plan was developed.

- Discharge to Assess – a series of discharge to assess pathways had been agreed and would be tested throughout the winter period. The pathways would be supported by testing a new relationship with the care sector.
- Intensive Home Support Service (IHSS) – this service was managed over 24 hours with the support of the Community Night Nursing Service. Caseload statistics were provided.
- Chronic Obstructive Pulmonary Disease (COPD) Pathway Development.
- Front Door Team – The Front Door Team supported the Emergency Department, Acute Medical Unit and the Urgent Care Centre. Patient statistics were provided.
- Falls Response Service – The Falls Response Car linked into the IHSS and the Intermediate Care Allocation Team (ICAT) service. An Occupational Therapist worked with a Paramedic to prevent transport to hospital by putting an urgent care package in place to support frail elderly patients in their home, with an ongoing assessment. Statistical information was provided.

An update on the work of the Integrated Neighbourhood Team (INT) was provided by Clinical Coordinators Kim Atkinson and Catherine Ashworth of ELHT.

It was explained that the INT had begun as a pilot, to provide alternatives to unnecessary admissions to hospital/frequent visits to GPs. When first introduced there had been four Clinical Coordinators. This had since increased to 10.

The care is coordinated by way of regular meetings with a variety of health care professionals and consultation with the patient. In Pendle East the meetings had been held six weekly, and in Pendle West, every month. Feedback from professionals had shown that the work of the Team had improved communication; avoided duplication; reduced GP contact time; and reduced hospital admissions and the length of stay.

The service was still being developed. Recent links had been made with adult social care and a case management approach was to be developed.

It was agreed that there was also a need to care for people's social needs, as isolation and loneliness was a problem for many. The lack of day care facilities had added to this problem.

It was noted that the voluntary sector played a major role, to an extent that it was felt the service could not manage without their assistance.

Throughout the update, they answered questions from the Panel.

AGREED

That the Member of Parliament for Pendle and the Secretary of State for Health be asked to lobby for additional funding for the provision of day care facilities.

17. REVIEW UPDATE

Scrutiny review of mental health care in the community, care homes and mental health wards

Further to the scrutiny review of mental health care in the community, care homes and mental

health wards, Committee Services submitted a briefing note which provided information on action taken with regard to three care homes in Pendle that had been rated as 'Requires Improvement' by the Care Quality Commission (CQC).

There was general concern expressed about the standard of care provided in some care homes across the borough. It was noted that the matter was to be discussed further at the Council meeting on 26th October.

18. ADULT SOCIAL CARE – RECOMMISSIONING OF HOMECARE SERVICES

Members considered a briefing note which provided an update on the recommissioning of homecare services being carried out by Lancashire County Council (LCC).

The note provided a list of providers that LCC intended to award contracts to in Pendle. The proposals indicated that there would be nine providers for older people/people with a physical disability; five providers for people with learning disabilities; and five providers for people with mental health needs. Details on the estimated number of people affected by the proposals were also provided.

The Care Quality Commission advised that its role would not change following the award of new contracts. The fact that some agencies would no longer have LCC contractual oversight would not impact on how it would inspect the service.

It was noted that LCC had declined the Panel's invitation to attend the meeting.

AGREED

- (1) That the LCC Cabinet Member for Adult Services be advised of this Panel's disappointment at the lack of LCC representation at this meeting.
- (2) That a further invitation be extended to LCC and also the Chairman and Vice-Chairman of the LCC Health Scrutiny Committee.

19. PENDLE OLDER PEOPLE ACTION PLAN

The Principal Policy Officer submitted a report which informed the Panel of progress on Pendle's Older People Action Plan.

It was noted that Pendle Seniors' Group oversaw the Plan, with regular progress discussed at their meetings.

As a member of the Seniors' Group, Councillor McCormick reported on the good work of all concerned.

AGREED

That a letter of thanks be sent to the Pendle Seniors' Group.

20. PENDLE HEALTH AND WELLBEING PARTNERSHIP BOARD

The notes of the Pendle Health and Wellbeing Partnership Board meeting held on 24th August, 2017 and the Partnership's Action Plan were submitted for information.

Councillor K. Hartley explained that the Board was co-chaired between Pendle Borough Council (PBC) and the Clinical Commissioning Group (CCG). The Board included representation from various organisations, including PBC; LCC; East Lancashire CCG; Pendle Leisure Trust; Department for Works and Pensions; and the Burnley, Pendle and Rossendale Council for Voluntary Service.

The Action Plan was a working document, which would be regularly updated with the existing activities of each individual organisation.

21. CLINICAL COMMISSIONING GROUP UPDATE

The minutes of the Pendle Locality Clinical Commissioning Steering Group held on 27th July, 2017 were submitted for information.

The Panel was also advised of the outcome of a recent consultation about the prescribing of medicines for short term minor conditions/ailments. The consultation had sought views on stopping prescribing products for minor conditions when suitable alternative products were readily available to purchase at low cost from community pharmacies and supermarkets.

It was reported that there had been overwhelming support for this course of action and therefore, in response, a 'Prescribing for Clinical Need' policy had been developed as guidance for GPs.

From 1st October 2017, using this guidance, GPs may choose to direct patients to purchase products for minor, self-limiting conditions over the counter rather than issue them a prescription.

In addition, the contract 'Pharmacy First Minor Ailment Service' (MAS), which expired on 30th September 2017 had not been renewed as it had not addressed the need that it had been set up to meet.

22. TOGETHER A HEALTHIER FUTURE

The Panel was reminded of a Pendle engagement event that had been held in July of this year, at which people were told of a Pennine Plan business case that was being prepared. It had been anticipated that the final draft would be consulted on from October to December 2017.

The Panel was advised that there had been no further communication to date in respect of this.

It was noted that, further to a request from Scrutiny Management Team, arrangements would be made for a representative of the Together a Healthier Future Programme to attend a future scrutiny meeting.

23. WORK PLAN

The Panel's Work Plan 2017/18 was submitted for information.

Members considered a request from Scrutiny Management Team to invite a representative of the Lancashire Wellbeing Service to a future meeting to provide information on the service it delivers.

The Panel also made reference to the activity opportunities delivered by Pendle Leisure Trust, such as the Up and Active programme.

AGREED

- (1) That a representative of the Lancashire Wellbeing Service be invited to attend the December meeting of this Panel, to provide information on the service it delivers.
- (2) That the Chief Executive of Pendle Leisure Trust also be invited to attend the December meeting of this Panel to provide information on the range of activities and services provided to support community health and wellbeing, including plans for 2018.

CHAIRMAN _____