



<b>REPORT OF:</b>	<b>PLANNING, BUILDING CONTROL &amp; LICENSING SERVICES MANAGER</b>
<b>TO:</b>	<b>TAXI AND OTHER LICENSING COMMITTEE</b>
<b>DATES:</b>	<b>22 NOVEMBER 2016</b>

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## **INTERVIEW OF PRIVATE HIRE OPERATORS**

### **PURPOSE OF REPORT**

To interview individual operators whose vehicles have been consistently failing spot checks and consider what action to take.

### **INTERVIEWS**

1. Ace, Nelson
2. Aline/Local, Nelson
3. BCN, Colne
4. Crown/Greenline, Colne
5. Kings, Colne
6. Matrix, Nelson
7. Metro, Nelson
8. Street Cars, Nelson
9. Superline, Nelson
10. UK, Nelson
11. Union, Nelson
12. VIP, Nelson

**RESULTS OF SPOT CHECKS FOR INDIVIDUAL OPERATORS  
FROM SEPTEMBER 2014 TO SEPTEMBER 2016**

**INTERVIEW NO. 1**

**Zafar Iqbal & Hafiz Faiz , T/A Ace Cars & 1<sup>st</sup> Choice, Nelson**

**Private Hire Operator's Licence No. 26**

**Average number of vehicles - 16**

<b>DATE OF SPOT CHECK</b>	<b>VEHICLE REG</b>	<b>RESULT</b>	<b>FAULTS</b>
<b>26/09/14</b>	PE61 SZO (HIRE CAR)	PASSED	
	FV12 HWV (HIRE CAR)	DEFECT NOTICE ISSUED	Airbag light on.
	WV56 PYB	SUSPENDED	O/S/F tyre below legal limit N/S side repeater inoperative N/S CV gaiter split.
<b>12/06/15</b>	SB07 OAN	SUSPENDED	O/S/R tyre below legal limit Excessive movement in steering joint Excessive abnormal movement N/S track rod end N/S/F bottom ball joint gaiter holed
<b>11/12/15</b>	YH57 HGU	SUSPENDED	O/S/F tyre beyond legal limit O/S/R tyre beyond legal limit O/S steering joint excessive movement Excessive movement track rod end
<b>06/04/16</b>	DA58 ZBY	SUSPENDED	N/S Steering arm insecure detachment imminent, track road end insecure on steering rack, suspension sub frame bolts loose.
<b>03/06/16</b>	SG08 KNR	SUSPENDED	Excessive movement in steering joint, excessive abnormal movement, N/S track rod end ball joint.
<b>21/09/16</b>	DA58 ZBY	SUSPENDED	N/S tyre beyond legal limit O/S/F anti-roll bar link broken N/S/F suspension arm ball joint hold and ineffective O/S/F engine suspension sub-frame mounting bolt insecure.

**INTERVIEW NO. 2**

**Zahid Mahmood, T/A A-Line, Ziggys, Sky, Gemms, Road Runner Local Private Hire, Nelson  
Private Hire Operator's Licence No. 40  
Average number of vehicles - 15**

<b>DATE OF SPOT CHECK</b>	<b>VEHICLE REG</b>	<b>RESULT</b>	<b>FAULTS</b>
<b>11/12/15</b>	SJ08 SZG	SUSPENDED	N/S/F tyre beyond legal limit Anti-lock brake warning light continuously illuminated O/S/F brake hose chafed, cords exposed O/S/F suspension arm bottom ball joint excessively worn.
	DV58 ZKW	SUSPENDED	N/S/R tyre beyond legal limit
<b>06/04/16</b>	SM08 SVU	SUSPENDED	N/S tyre beyond legal limit O/S & N/S direction indicators inoperative Excessive movement in steering joint, excessive abnormal movement, O/S lower ball joint CV gaiter insecure significantly deteriorated.
<b>21/09/16</b>	FP58 FVS	SUSPENDED	Severe oil leak Bodywork to be repaired Boot not closing properly Rear door cover missing off handle.

**INTERVIEW NO. 3**

**Shaffa Ali Ahmed, T/A BCN Private Hire Ltd, BCN Travel Ltd, Uber, BCN Executive, Adams, Kwik Cars, Skelton Street, Apple Cars, & 123 Cars, Colne  
Private Hire Operator's Licence No. 9  
Average number of vehicles – 15**

<b>DATE OF SPOT CHECK</b>	<b>VEHICLE REG</b>	<b>RESULT</b>	<b>FAULTS</b>
<b>05/12/14</b>	VU07 VFR	SUSPENDED	O/S Axle 2 tyre seriously under inflated and likely to adversely affect the stability of the vehicle.
	SA63 SZD (HIRE CAR)	PASSED	
<b>11/12/15</b>	FD08 ZKR	PASSED	
<b>03/06/16</b>	VU07 VFR	SUSPENDED	Battery and wiring insecure, displacement constitutes risk of fire N/S/F suspension attachment insecure, wishbone rear mounting bush excessive wear movement evident.
<b>21/09/16</b>	VU07 VFR	SUSPENDED & PENALTY POINTS ISSUED FOR FAILING TO TURN UP FOR TEST	Failed to turn up for test – vehicle seen by officers at Bankhouse Road tyre bay having front tyre changed. Licence was suspended as could not determine whether the vehicle was fit for use, suspension to be lifted once the vehicle had undertaken a full taxi test. Attended and passed a full test 2 days later.

**INTERVIEW NO. 4****Mohammed Sajid Khaliq, T/A Crown and Greenline Cars, Colne****Private Hire Operator's Licence No. 19****Average number of vehicles - 9**

<b>DATE OF SPOT CHECK</b>	<b>VEHICLE REG</b>	<b>RESULT</b>	<b>FAULTS</b>
<b>05/12/14</b>	FV08 HGU	DEFECT NOTICE	N/S/R indicator showing white
	PE12 WSK (HIRE CAR)	DEFECT NOTICE	N/S/R indicator showing white
<b>11/12/15</b>	FH07 TVD	SUSPENDED	O/S/R tyre beyond legal limit O/S/R suspension sub frame anchor bush excessively worn O/S/F suspension arm inner bush deteriorated N/S/F suspension arm anti roll bar link, bottom ball joint excessively worn
	WF09 HOA	PASSED	
<b>06/04/16</b>	FH07 TVD	SUSPENDED	O/S tyre beyond legal limit Battery insecure O/S/R bush excessively worn O/S brake pad excessively worn Braking system component malfunctioning.
<b>03/06/16</b>	WF09 HOA	SUSPENDED	Battery insecure, displacement constitutes risk of fire, wiring insecure and constitutes risk of fire.
<b>21/09/16</b>	AE58 YZF	SUSPENDED & PENALTY POINTS ISSUED FOR FAILING TO TURN UP FOR TEST	Failed to show up for testing – owner said the vehicle had broken down and gave officers the wrong location where the vehicle was parked. Licence was suspended as could not determine whether the vehicle was fit for use, suspension to be lifted once the vehicle had undertaken a full taxi test. Attended for taxi test on 29/09/16 and failed on: Rear plate deteriorated N/S/F/R centre caps missing, front lip missing, first aid kit inadequate, fire extinguisher unfit, rear door inner scratch, centre console incomplete, N/S door sill damage, car dirty, N/S wing headlamp bumper alignment out, battery tray insecure & O/S/F wheel arch corrosion.

**INTERVIEW NO. 5****Muhammad Arif & Amer Nawaz, T/A Kings, Prince & Maxi Private Hire, Colne****Private Hire Operator's Licence No. 7****Average number of vehicles – 3**

DATE OF SPOT CHECK	VEHICLE REG	RESULT	FAULTS
26/09/14	SE07 UZD	SUSPENDED	N/S/R tyre below legal limit N/S & O/S gaiter split
03/06/16	SP60 ZFC	SUSPENDED	Battery & wiring insecure, displacement constitutes risk of fire N/S side repeater inoperative N/S tyre beyond legal limit Excessive movement in steering joint, excessive abnormal movement N/S track road ball joint Requires new first aid kit & not carrying a fire extinguisher

**INTERVIEW NO. 6****Fayyaz Mohammad, Tariq Mehmood, Mukhtar Anus & Zahir Azam T/A Matrix, Nelson****Private Hire Operator's Licence No. 22****Average number of vehicles – 13**

**Private hire operator's licence was revoked on 01/09/16, business can continue until a decision has been made on their appeal due to be heard on 03/02/17.**

DATE OF SPOT CHECK	VEHICLE REG	RESULT	FAULTS
26/09/14	SE07 LJZ	SUSPENDED	N/S side repeater inoperative O/S CV gaiter split N/S/F steering rack gaiter split 14 defect notice issued to repair bodywork.
12/06/15	FY57 VMD	SUSPENDED	O/S/F tyre beyond legal limit N/S/F tyre beyond legal limit N/S side repeater indicator inoperative O/S outer front CV gaiter split
11/12/15	SB07 FWD	SUSPENDED	N/S/ repeater indicator inoperative O/S/F coil spring fractured O/S inner CV gaiter split O/S/R brake hose deteriorated
	DV09 EVF	PASSED	
06/04/16	SG08 KNS	SUSPENDED	O/S/F & O/S/R doors deliberately secured cannot be opened from inside or outside.
	PE61 UML (HIRE CAR)	SUSPENDED	O/S side repeater light inoperative
03/06/16	PE61 UML (HIRE CAR)	PASSED	
21/09/16	SA58 XJM	SUSPENDED	N/S/F coil spring fractured Anti-lock brake or electronic stability control warning light indicates existence of a fault O/S steering rack gaiter damaged.
	SH08 SKM	SUSPENDED	O/S/F tyre beyond legal limit O/S steering rack gaiter damaged and no longer effective.

**INTERVIEW NO. 7****Mohammed Saeed, Usman Saeed & Mushtaq Iqbal, T/A Metro, Nelson****Private Hire Operator's Licence No. 38****Average number of vehicles - 4**

DATE OF SPOT CHECK	VEHICLE REG	RESULT	FAULTS
12/06/15	GV58 KYC	SUSPENDED	O/S/R tyre had deep cuts, body cords damaged O/S/R tyre beyond legal limit N/S/R coil spring fractured N/S/F suspension arm anti roll bar link ball joint securing nut not clamping Front tyres of different sizes fitted across axle
11/12/15	GV58 KYC	SUSPENDED	O/S tyre beyond legal limit N/S tyre beyond legal limit O/S/R brake lining excessively worn
06/04/16	GV58 KYX	PASSED	

**INTERVIEW NO. 8****Mohammed Faheed Khan, Ammer Naveed, T/A Street Cars, Pennine & Transporter Private Hire, Nelson****Private Hire Operator's Licence No. 1****Average number of vehicles - 12**

DATE OF SPOT CHECK	VEHICLE REG	RESULT	FAULTS
26/09/14	OW07 HEU	PASSED	
	BD55 ORS	SUSPENDED	O/S/R brake pipe corroded, deeply pitted and weakened.
12/06/15	DV08 YLL	SUSPENDED	N/S window screen wiper inoperative O/S/F ball joint excessively worn N/S/R coil spring fractured
11/12/15	FD58 RDX	SUSPENDED	Anti-lock brake warning light continuously illuminated N/S/F suspension arm and anti-roll bar link detached from strut N/S track rod end ball joint deteriorated N/S/F and O/S/F glass excessively tinted
03/06/16	NV58 NHZ	SUSPENDED	Exhaust system leaking, fumes likely to enter vehicle interior Driver's area littered with ancillary equipment liable to interfere with proper control of vehicle, radio insecure on floor.
21/09/16	DV08 YLL	SUSPENDED	CV gaiter split, split & unable to fulfil its function, O/S inner.

**INTERVIEW NO. 9****Mohammed Sharif, T/A Superline, Barrowford Private Hire and 2 Four 7 Carz, Nelson****Private Hire Operator's Licence No. 18****Average number of vehicles - 6**

DATE OF SPOT CHECK	VEHICLE REG	RESULT	FAULTS
12/06/15	GJ63 WFG (HIRE CAR)	SUSPENDED	Front bumper insecure, detachment likely O/S/R brake pads excessively worn
03/06/16	DA09 KFW	SUSPENDED	Battery insecure, displacement constitutes risk of fire

**INTERVIEW NO. 10****Mohammed Arif Chaudhry, T/A UK & Fence Private Hire, Nelson****Private Hire Operator's Licence No. 29****Average number of vehicles - 17**

DATE OF SPOT CHECK	VEHICLE REG	RESULT	FAULTS
26/09/14	FE58 ATO	SUSPENDED	N/S side repeater light inoperative Coil spring incorrectly located Exhaust system leaking with significant deterioration.
12/06/15	FE58 ATO	SUSPENDED	O/S side repeater indicator inoperative 7 day defect notice to repair front bumper damage
	AF58 FWO	SUSPENDED	N/S/F anti roll bar link retaining nuts not clamping N/S/F anti roll bar link ball joint dust cover holed N/S/F anti roll bar link ball joint excessively worn O/S/R tyre below legal limit Deep cut to N/S/R tyre, breaker cords damaged O/S/R coil spring fractured Registration plate deteriorated likely to be misread
11/12/15	YA11 AVO (HIRE CAR)	SUSPENDED	O/S/R tyre below legal limit N/S/R tyre below legal limit
03/06/16	FD58 BPK	SUSPENDED	Battery insecure, displacement constitutes risk of fire. Defect notice given for air bag light on, gear box mounting fractured, O/S/F wing mirror broken.
21/09/16	SA58 TYU	SUSPENDED	N/S/F tyre beyond legal limit Anti-lock brake or electronic stability control warning light indicates existence of a fault.

**INTERVIEW NO. 11****Riaz Ahmed, T/A Union, Colne****Private Hire Operator's Licence No. 21****Average number of vehicles - 9**

<b>DATE OF SPOT CHECK</b>	<b>VEHICLE REG</b>	<b>RESULT</b>	<b>FAULTS</b>
<b>05/12/14</b>	AE06 MSU	SUSPENDED	Non-steered axle tyre tread worn beyond legal limit, axle 2
	AN08 AFV	PASSED	
<b>06/04/16</b>	DY58 DNN	SUSPENDED	O/S direction indicator inoperative Wheel stud missing N/S brake pads excessively worn.
<b>03/06/16</b>	AE58 TRV	SUSPENDED	Battery insecure, displacement constitutes risk of fire Exhaust system leaking with significant deterioration at flexi Boot are required cleaning N/S/R indicator bulb white Number plate light out.
<b>21/09/16</b>	PY58 DNN	SUSPENDED & PENALTY POINT ISSUED TO DRIVER FOR FAILING TO SHOW UP – DRIVER TO ATTEND NEXT MEETING	Failed to show up for testing – licence was suspended as could not determine whether the vehicle was fit for use, suspension to be lifted once the vehicle had undertaken a full taxi test. Attended for test later that day, failed on: N/S/F anti-roll bar link broken Severe oil leak.



**INTERVIEW NO. 12****Akhtar Ali, T/A VIP Cars, Nelson****Private Hire Operator's Licence No. 15****Average number of vehicles - 8**

Appeared before committee on 26/01/15 due to poor maintenance of vehicles and was given twelve penalty points and six months to improve. Vehicles showed an improvement when he appeared back before committee and no further action was taken.

<b>DATE OF SPOT CHECK</b>	<b>VEHICLE REG</b>	<b>RESULT</b>	<b>FAULTS</b>
<b>26/09/14</b>	WR13 NSJ (HIRE CAR)	DEFECT NOTICE ISSUED	No first aid kit or fire extinguisher.
	HY06 HLN	DEFECT NOTICE ISSUED	Broken bonnet release catch and hole in front passenger seat.
<b>12/06/15</b>	LM08 UKL	PASSED	
<b>11/12/15</b>	DN08 BNY	SUSPENDED	O/S inner CV gaiter split N/S/R brake lining excessively worn
<b>06/04/16</b>	PY58 AHL	SUSPENDED	N/S/F tyre below legal limit N/S coil spring fractured Anti-lock brake warning light indicates a fault O/S CV gaiter split significantly deteriorated.
<b>03/06/16</b>	SY05 UWL	SUSPENDED	Battery insecure, displacement constitutes risk of fire N/S & O/S sliding doors cannot be secured in the open or closed positions.
<b>21/09/16</b>	PY58 AHL	SUSPENDED	O/S/F shock absorber loose, likely to affect steering, excessive movement evident between hub and strut, dangerous to drive.