



SCRUTINY REVIEW OF EQUALITIES

To - Scrutiny Management Team
Date of meeting – 15th November 2016
Notes of - Strategic Director

BRIEFING NOTES

Background

The Council, as a public body, has duties under the Equality Act 2010 which must be adhered to. The duty itself is set out in [Section 149 of the Equality Act 2010](#).

Update since May 2016

Further to the Scrutiny Management Team Report on 24th May 2016, the Council's Corporate Equalities Steering Group (CESG) has continued to meet (June 2016 and September 2016) to take forward Equalities work.

CESG has continued to make progress towards meeting the Equality Objectives (*Appendix 1*) set. This has included:-

- Ensuring the Council's approach to Equalities issues are reviewed and promoted through ongoing internal scrutiny
- The Equalities Training Quiz has been completed by 246 out of 256 (96.1%) of all Council staff and 74% of all Liberata staff.

Review of Translation Provision

An action arising from Management Team on 5th April 2016, was to look into how Burnley, Pendle and Rossendale Council for Voluntary Services and other Councils were dealing with the translation issue and at what cost. Further, an action arising from CESG on 8th June 2016 was to update the 'Communicating with all our Customers' Manual and develop a short document containing guidance on communications along with procedures on how to deal with requests for translation.

A report was submitted to management Team on 13th September 2016, where it was agreed:-

- That the current “Communication with all Our Customers” Manual be replaced with a new leaflet – *Appendix 2*
- That on a one year pilot basis, the use of LanguageLine Solutions be continued as provider of telephonic interpreting services for the Council and a small corporate budget of £3,000 be set up to pay for this service.
- That the budget be managed by Wayne Forrest, Housing Needs Manager.

Report Author: W Forrest (Tel:) (01282) 661044

E-Mail: wayne.forrest@pendle.gov.uk

Date: 24th October 2016

APPENDICES

Appendix 1 – Equality Objectives Action Plan – update September 2016

Appendix 2 – Communicating With All Our Customers Leaflet