

**REPORT FROM:** HOUSING, HEALTH AND ECONOMIC DEVELOPMENT  
SERVICES MANAGER

**TO:** COLNE AND DISTRICT COMMITTEE

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## COLNE TOWN CENTRE WALKABOUT – UPDATE REPORT

### PURPOSE OF REPORT

To update Members on progress made on issues identified on the town centre walkabout undertaken on 05/06/14 and 03/07/14.

### RECOMMENDATIONS

- (1) That the report be noted.
- (2) That the £5,000 allocated to improvements be paid to Neighbourhood Services to cover the cost of additional work undertaken throughout the last year.
- (3) Members are invited to attend the next town centre walkabout on Thursday 31<sup>st</sup> March prior to the Area Committee meeting (time to be agreed)

### REASONS FOR RECOMMENDATIONS

To inform Members of the current position and relevant actions/progress following Colne Town Centre walkabout.

### ISSUE

The Colne Town centre Walkabout is undertaken annually to give Councillors the opportunity to discuss town centre maintenance issues and identify areas that may need some improvement/attention. The Walkabouts have taken place annually and have proved extremely successful in maintaining a high standard throughout Colne town centre.

On Thursday 5<sup>th</sup> June and Thursday 3<sup>rd</sup> July 2014 Councillors along with relevant officers from Pendle Council (Neighbourhood Services) undertook a walkabout through Colne Town Centre. The aim of the walkabout was to identify any issues which need to be resolved, this included street furniture, buildings, and paving.

Appendix 1 shows the comprehensive list of identified problem sites within the town, the relevant department which needs to deal with the problem and any actions/work undertaken. The table shows that almost all the identified issues have now been resolved, by the relevant departments.

The Neighbourhood Services team have undertaken/commissioned a majority of the works, with large items of expenditure in this financial year included the painting of street furniture throughout the town centre prior to judging taking place for Britain in Bloom (£1,575) and cleaning the natural stone paving at Colne Precinct and outside Colne Library (£2,369) to improve the paving aesthetically and remove slip/trip hazards.

Further Town Centre walkabouts will be arranged in the early parts of 2016, to identify any further issues and areas for improvement.

## **IMPLICATIONS**

**Policy:** In line with the Council policy of improving the appearance of its town centres.

**Financial:** Some issues can be covered by the town centre maintenance budget. That the additional budget allocated be add the maintenance budget.

**Legal:** The owners of some of the sites will need to be identified before work can be undertaken.

**Risk Management:** N/A

**Health and Safety:** ensure all workers are using the correct safety equipment and relevant risk assessments have taken place.

**Sustainability:** ensure the works use sustainable materials where possible and are done to a good standard that will last.

**Community Safety:** The actions aim to improve the town centre as a whole to improve the town's image and quality.

**Equality and Diversity:** Undertaking the actions will result in an improved town centre that can be enjoyed by the whole community

## APPENDICES

### Colne Town Centre Walkabout – 5<sup>th</sup> June 2014 and 3<sup>rd</sup> July 2014

ESP – Engineering and special projects (Pendle Borough Council)

Opps – operational services (Pendle Borough Council)

LCC – Lancashire County Council

EAG – Environmental Action Group (Pendle Borough Council)

Regen – Regeneration Services (Pendle Borough Council)

Location	Issue/action	Department	Progress	ESP Costs
Town Hall	Notice boards, to be repainted and felt replaced. New posters also needed	Liberata/PLT	Completed	-
Town Hall	Planter damaged, to be replaced/repaired	Liberata	Completed	-
Area outside Barclays, Church Street	Broken paving flags on the street corner with junction of new market street, and opposite the cash point	ESP/LCC	Completed	£840.00
St Bartholomew's Church (lower gate)	Area around the telephone/broadband box: damaged flags have been replaced with concrete.	ESP/UU	Completed	
St Bartholomew's Church	Ground bolts remain in place where bench was removed. Replace bench or remove bolts, as they are a trip hazard	ESP	Completed	£45.00
Ivegate at the junction with Church Street	Grit bin is damaged and needs replacing	Opps/LCC?	Completed	-
Pavement outside 12 Church Street	Damaged flag to be repaired/replaced	LCC/ESP	Completed	-
6 Church Street	Damaged A Board chained to a bollard. Businesses to be contacted to get removed/fixed	LCC/Regen		-
Church Street	Name plate to be repainted/replaced, at the junction with Windy Bank	ESP	Completed	-
Arcade, Market Street	Pigeon droppings on building and pavement. Owners to be contacted and area cleaned	Opps/Regen	Completed	-
Old health centre, Market Street	Multi recycle bin to be replaced with a standard litter bin	Opps/ESP	To be completed	-
Dockray Street car park	<ul style="list-style-type: none"> <li>• Pothole at Red Lion entrance to be repaired</li> <li>• NHS signs to be removed</li> <li>• Weeds/bushes around the car park</li> <li>• Who is now responsible for the bays to the rear of the health centre, and are there any restrictions on them.</li> <li>• Central island, paving loose and bollard has been knocked out of place.</li> <li>• Tiles/rubbish dumped next to the rear of Age Concern.</li> </ul>	ESP/Parks	Completed	£320.00  £172.80

Dockray Street car park, business loading areas	Rear loading areas of 41 & 43 Market Street to be tidied/weeded. Business to be contacted	Regen		-
Library/Age Concern Ginnel	Flag/paving stone missing next to the central drain	ESP	Completed	£61.80
Library	<ul style="list-style-type: none"> <li>Sundial and paving to be cleaned</li> <li>Remove recycling bin.</li> <li>Paint Colne coat of arms of the library façade</li> </ul>	ESP/LCC	Completed	-
45 Market Street (ex Blockbuster)	Gutters blocked with weeds – contact owners	Regen		-
Junction of Market Street and Skelton Street	Damaged sign post (one way) to be replaced	LCC	Completed	-
Cross Skelton Street Car Park	Bushes to be cut back, cycleway sign currently can't be seen	ESP/Parks	Completed	£80.00
Keighley Road – gateway sign	Apostrophe needs adding to shopper's	ESP		-
Tower Buildings	General appearance to be improved. Businesses to be contacted.	Regen	Business visited on a number of occasions. Awaiting Premises Improvement application.	-
Keighley/market Street Junction	Pedestrian island to be resurfaced, and safety fences to be repainted	LCC	PEM 1273330 raised for actionable repairs. The island has been added to a list for consideration to be included in a future footway resurfacing scheme. The pedestrian guard rails are in good condition, pedestrian guard rails supplied by LCC are galvanised and not painted.	-
Precinct	Several bollards have been have been knocked out of place	ESP	Completed	£285.30
42-44 Market Street (Co-op)	Gable wall to be repainted	Regen	Completed	-
Parliament Street junc with Market Street	Cobbles/stones at the edge of the pavement have become loose and need filling	LCC/ESP	Completed	-
Colne Lane car park	Repair steps from car park to Craddock Road	ESP	Completed	£158.00
Colne Lane car park	Bushes to be cut back	Parks	Completed	-
Market Street Tavern	Christmas tree to be taken down – business to be contacted	Regen	Completed	-
Great George Street (Top)	Telephone exchange box to be repainted	EAG	Currently being repaired	-

Great George Street	Bushes to be cut back behind the flag/seating area	Parks	Completed	-
Nelson Street car park	Grass verges around the perimeter to be cut	ESP/Parks	Completed	-
Opposite Arteology	Steel sign post in grass verge needs resetting	ESP	Completed	£80.00
Opposite Arteology	LCC directional sign at Albert St / Queen St junction	LCC		-
Next to Arteology	Directional sign needs to be adjusted and cycling sign needs to be replaced	LCC	Completed	-
Next to Arteology	Bus shelter– new information case required / new lower polycarb panel required	PBC/ESP	Completed	-
Norway House	Trees/shrubs overgrown and railings to be repainted – building owner to be contacted	Regen		-
War Memorial	Wallace Hartley info sign to cleaned	ESP/Opps	Completed	-
Hall Street	Post Box and Dog bin to be repaired	Opps	Completed	-
<b>Issues throughout the town centre</b>				
<b>Location</b>	<b>Issue/action</b>	<b>Department</b>	<b>Progress</b>	
Throughout	Gum busting required throughout the town centre – possibility of installing gum boards to be investigated.	Operational Services	Completed	-
Throughout	Posters/cable ties to be removed from posts	Operational Services	Completed	-
Throughout	Audit of bollards. Repaint and repair. A number of bollard need striping and rubbing down prior to repainting.	EAG	Completed	£2,285.00
Throughout	Benches – all benches to be checked and repainted/varnished.	EAG	Completed	
Throughout	Litter bins to be cleaned and repainted where required	Opps/EAG	Completed	-
Throughout	Streetlight columns, to be cleaned of moss and posters removed/renewed	LCC/Operational services	Completed	-
Throughout	Tree pits to be cleaned and repaired	Opps/ESP	Completed	-
Throughout	Bus stops to be cleaned and repaired	LCC	Completed	-
Throughout	Tree surrounds to be filled with bound coloured porous aggregate of the same quality as that used in Nelson town centre (ESP)	ESP		-
<b>Total Cost</b>				<b>£4,327.90</b>