

**MINUTES OF A MEETING OF THE
HEALTH AND SOCIAL CARE SCRUTINY PANEL
HELD AT THE TOWN HALL, NELSON
ON 24TH FEBRUARY, 2015**

PRESENT –

Councillor A. Kerrigan – Panel Leader (In the Chair)

Panel Members - Councillors

*K. Hartley
A. Mahmood*

Also in attendance:

<i>Councillor J. Purcell</i>	<i>Executive Member for Communities and Public Health (Pendle Borough Council)</i>
<i>Ann Wagner</i>	<i>Airedale NHS Foundation Trust</i>
<i>Dr. S. Berry</i>	<i>East Lancashire Clinical Commissioning Group (ELCCG)</i>
<i>M. Thomas</i>	<i>Pendle Steering Group – Clinical Commissioning Group (CCG)</i>
<i>K. Haydock</i>	<i>Scrutiny Manager (Pendle Borough Council)</i>
<i>L. Rowland</i>	<i>Committee Administrator (Pendle Borough Council)</i>

(Apologies for absence were received from Councillor N. McEvoy and Helen Hedges (Critical Friends East Lancashire).)



1. MINUTES

AGREED

That the minutes of a meeting of the Panel held on 13th January, 2015 be approved as a correct record.

2. SCRUTINY REVIEW OF DISTRICT NURSE PROVISION

(i) Airedale NHS Foundation Trust

Ann Wagner of Airedale NHS Foundation Trust delivered a presentation on “Right Care”, the Trust’s community outreach service. The Trust was a market leader in the national provision of telemedicine. This included teleconsultations (the use of mobile video conferencing technology to connect clinicians to patients and their carers or to other clinicians remotely, 24/7) in prisons, nursing and residential care homes and patients’ own homes. In addition, an electronic shared record system was being piloted, which currently connected primary and secondary care. It was proposed that the whole health and social care economy would be connected in the future.

Information was also provided on ‘Gold line’, a dedicated service for people with a serious illness who may be in their last year of life. This service provided extra advice and support at home, and helped to avoid admission to hospital where appropriate.

It was reported that this outreach service had been successful in reducing hospital admissions and attendance at Accident and Emergency (A&E). However, to improve the environment for those patients that required hospital admission, a number of significant investments had been made. These included the upgrading of wards to become dementia friendly, new maternity and endoscopy suites and a new A&E Department.

These steps in transforming how care was delivered locally had led to an application to become a Vanguard Site for the New Care Models Programme.

Following the presentation, Ann answered questions from those present and concluded by inviting members of the Panel to visit the Telemedicine Hub.

(ii) Update from the East Lancashire Clinical Commissioning Group (ELCCG) and East Lancashire Hospitals Trust (ELHT)

The Panel considered the response of the East Lancashire Hospitals Trust to outstanding issues raised at the last meeting around district nursing provision in Pendle. The Panel was dissatisfied with some of the responses in the report and made reference to this when drafting the final report of the scrutiny review.

AGREED.

That, subject to agreement by those members of the Panel absent from this meeting, the draft report of the scrutiny study into the provision of District Nursing Care in Pendle be approved for submission to the Scrutiny Management Team at its meeting on 17th March, 2015.

3. CLINICAL COMMISSIONING GROUP UPDATE

Dr. Stuart Berry, the newly appointed Pendle Locality Clinical Lead provided an update on the work of the East Lancashire Clinical Commissioning Group (ELCCG). He advised that the CCG would proceed with level three co-commissioning of GP services which meant that they would have more powers and responsibility to manage individual GP practices within East Lancashire.

In recognition of the risk of conflict of interest the CCG would strengthen the lay membership of the governing body and would create a new committee with no GP voting rights, which would oversee funding decisions.

Dr. Berry also provided information on the imminent launch of the “hello my name is campaign”. The ELCCG was supporting this initiative to encourage and remind healthcare staff about the importance of introductions in the delivery of care. Tweets and social media posts would be used to promote the campaign.

An update was also provided on the ongoing development of the Integrated Neighbourhood Teams (INTs). The vision for Pendle was to have an east and west team, one with 40,000 patients and one with 50,000. The aim was to improve patient and carer experience by delivering more joined up care via local networks of health providers.

4.

PUBLIC HEALTH UPDATE

Dianne Gardner, Specialist in Public Health (East Locality) at Lancashire County Council (LCC) provided an update on recent public health activity in Lancashire as follows –

- Integrated Wellbeing Framework - this was being rolled out in two phases. The first phase was to develop an Integrated Wellbeing Service which involved the redesign of existing Help Direct and related wellbeing services currently commissioned as public health contracts. The aim was for the new service to be operational in September, 2015.

As part of a reprocurement exercise during 2015/16 a review and restructure would take place to ensure that services were fit for purpose.

- Pennine Lancashire Springboard – The Springboard programme shared data across services (health, social care, fire and rescue etc.) in order to identify people and families within communities who would most benefit from support and interventions. The programme was progressing but barriers around sharing the necessary data had been encountered.
- Building Resilience with Individuals and Communities – this was an East Lancashire specific programme that intended to reduce social isolation and low level mental health problems across the adult population of East Lancashire.

Information was also provided on work being carried out by the Pendle Health and Wellbeing Group and included a summary of progress against the Pendle Public Health Workplan.

5.

SOCIAL CARE COMPLAINTS

The Scrutiny Manager reported that LCC was in the process of obtaining the required permissions to allow the use of the film that was made during the course of the joint review of the Adult Social Care Complaints Procedure to raise awareness of improvements required within adult social care.

6.

CHANGING PLACES

The Scrutiny Manager reported that LCC continued to seek nominations for possible sites for the installation of a Changing Places toilet in Pendle. The Panel was advised that the ongoing maintenance of a Changing Place facility would rest with the owner of the land on which it stood.

AGREED

That LCC be asked to consider the following locations for the installation of a Changing Place facility –

- Barnoldswick Library car park
- Wellhouse Road Car Park Toilets, Barnoldswick
- The premises of Pendle Support and Care, Stanley Villas, Albert Road, Colne

CHAIRMAN _____