



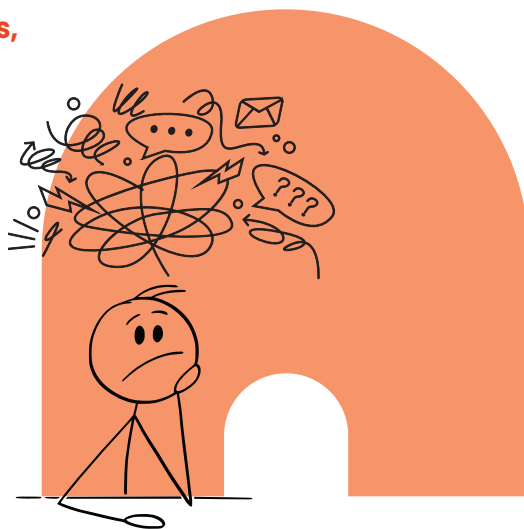
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Pendle Resilience Support Directory

Helping Residents Access Support Across Pendle

The organisations in this directory work together to support people experiencing financial hardship, food insecurity, isolation, health concerns, housing difficulties and wider challenges affecting everyday life.

Services range from emergency food support and benefits advice to wellbeing activities, budgeting support and community connection.



**CRISIS &
RESILIENCE
FUND** ●

 **Pendle**
Borough Council

FOOD SUPPORT

Open Door Centre, Colne

Core Offer

The Open Door Centre is a community-based crisis charity supporting people experiencing hardship, poor mental health, isolation and personal crisis. The centre provides a safe, welcoming and non-judgemental space where residents can access practical support, advice and guidance.

Specialist Support

- Professional counselling (face-to-face and online)
- Crisis intervention and crisis support
- Mental health support
- Housing advice and support
- Debt advice and budgeting support
- Welfare benefits advice
- Advocacy and practical support
- Food & Cost of Living Support
- Community Café offering affordable meals
- Pay-It-Forward meal scheme
- Food parcels

Community Activities

Open Door hosts a wide range of support groups and activities including:

- Mental Health Support Groups
- Art and Wellbeing Support Groups
- Community Growing Garden

Additional Support

- Peer support opportunities
- Social inclusion projects
- Volunteering and employability pathways

Services Available on Site

- **ICANN Benefit Advocacy Service : Mondays, 10:00am – 3:00pm**

Contact Details

1 Great George Street, Colne, Lancashire, BB8 0SY

Monday to Friday, 9:00am – 5:00pm

01282 860342

Manager@opendoorcentre.org.uk

www.opendoorcentre.org.uk

Contact: Nick Alderson

St Bartholomew's Community Grocery & Café – Colne

Core Offer

- Community grocery (£7)
- Emergency food support
- Free breakfast and hot drinks
- Friendly café environment

Specialist Support

- Budgeting support
- Income maximisation
- CAP debt advice
- Life Skills courses
- Bills and money management support
- 2 X youth groups weekly

Contact Details

Tuesdays From 9am until 12pm

St Bartholomew's Church, Church Street, Colne, BB8 0LG

07526 297991

Contact: Mandy

St Philip's Community Grocery – Nelson £7 per household

Core Offer

- Weekly low-cost food shop
- Emergency food parcels (in crisis circumstances)
- Community hub and warm space
- Free hot drinks and social support
- Warm evening meal once a week.

Specialist Support

- Healthy cooking courses
- Recovery support
- Peer navigators
- Debt support through CAP
- Credit Union links

Contact Details

Opening Times

Tuesdays from 9.30am for a brew and chat 10:00–2:00pm food grocery

Contact via email: stphilipsnelson@gmail.com

Telephone: 01282 877640

Contact Julie

Pendle Food For All – Nelson

Core Offer

- Food Club (£6 weekly shop)
- Warm Hub
- Fresh and surplus food
- Place of Welcome for residents

Specialist Support

- Social Prescribing
- Energy advice
- Carers support
- Advocacy services
- Employment support opportunities

Contact Details

The Family hub centre–the zone, Leeds road, Nelson

Thursdays from 9.00 am till 10.30 Warm Hub

10.30 am till 12.30 pm Food Club

Then pm till 2.15 pm Food Club

Pendlefoodforall@gmail.com

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Church on the Street (Loaves & Fishes) – Barnoldswick

Core Offer

- Low-cost meals and community café
- Food parcels
- Warm and welcoming space
- Peer support opportunities

Specialist Support

- Counselling by referral
- CAP Bi-weekly Budgeting support
- Digital support
- ICANN Advocacy and debt advice services available on-site Every Wednesday

Contact Details

11 Church St, Barnoldswick BB18 5UR

Monday to Friday, 10:00am – 3:00pm

01282 812 233

www.cots-ministries.co.uk/loaves-fishes

joanne@cots-ministries.co.uk

Contact Joanne

West Craven Food Bank – Barnoldswick & Earby

Core Offer

- Emergency food parcels
- Toiletries and household essentials
- Home delivery service for those in need

Specialist Support

- Referrals into wider support services
- Signposting to partner organisations

Contact Details

www.wcravenfoodbank.org

07415 186651

wcravenfood@gmail.com

WELFARE AND MONEY SUPPORT

Citizens Advice East Lancashire (CAEL) – Nelson

Core Offer

- Benefits advice
- Debt advice
- Housing support
- Employment advice
- Crisis assistance
- Family and relationship support

Specialist Support

- Fuel vouchers
- Food bank referrals
- Universal Credit support
- HMRC advice
- Macmillan cancer support service
- Digital support
- Community drop-ins across Pendle both regular and pop-up
- Delivery of the Crisis Application scheme which can provide food vouchers for eligible applicants see website for link www.cael.org.uk/pendle-crisis-fund

Contact Details

No 24, Business First, Cross St, Nelson BB9 7NN

Monday to Friday 9am – 5pm

www.cael.org.uk

0303 3300 377

ICANN Benefit Advocacy Service – Across Pendle

Core Offer

- Benefit application support
- Help with PIP, DLA, Attendance Allowance and WCA forms
- One-to-one advocacy support

Specialist Support

- Benefit appeals
- Challenging DWP decisions
- Advocacy for vulnerable residents^s

Available at

- Colne Open Door Monday 10am until 3pm
- Curry on the Street, Nelson Tuesday 10am until 4
- Loaves and Fishes, Barnoldswick 10am until 4pm

Contact Details

Website: www.i-cann.net

admin@i-cann.org.uk

01772 746061

Newground Together – “Sick of Being Skint” – Colne

Core Offer

- Financial resilience support
- Budgeting and saving
- One-to-one support
- Outreach Group workshops

Specialist Support

- Energy advice
- Income maximisation
- Employment support
- Digital skills
- Confidence and resilience building

Contact

Monday to Friday 9am until 5pm

www.newgroundtogether.co.uk

Main contact Sharn Wightman

0300 330 5535



Life Skills Café – Pavilion Community Hub, Nelson

Core Offer

- Practical advice and guidance
- Support for people experiencing hardship
- Help to improve confidence, independence and wellbeing
- Friendly community setting where people can access support and build connections

Specialist Support

- Money management and budgeting
- Healthy living advice
- Physical wellbeing support
- Cooking on a budget
- Mental health and emotional wellbeing support

Contact Details

Pavilion Community Hub & Café, Victoria Park, Carr Road, Nelson

Mondays, 10am – 2pm

07834118905

contact@pavilioncommunityhub.co.uk

Contact: Rauf Bashir

Christians Against Poverty (CAP)

Core Offer

- Debt advice – Home visits or in the community
- Budgeting/ money management
- Life Skills Courses
- Job Club

Contact Details

Katy Oehring – CAP Centre Manager 07376932813

katherineoehring@capuk.org

Self-referral Debt Support – 08003280006

www.capuk.org/get-help



SUPPORT AVAILABLE BY AREA

Barnoldswick

- Church on the Street (Loaves & Fishes)
- West Craven Food Bank
- ICANN Outreach Service

Earby

- West Craven Food Bank

Colne

- Colne Open Door Centre
- St Bartholomew's Community Grocery & Café
- Newground Together
- ICANN Outreach Service

Nelson

- St Philip's Community Grocery
- Pendle Food For All
- Citizens Advice East Lancashire
- Life Skills Café
- ICANN Outreach Service

For more information about our Community Support Hub, visit:

**[www.pendle.gov.uk/
communitysupporthub](http://www.pendle.gov.uk/communitysupporthub)**

If you are experiencing financial difficulties and need support, advice or guidance, visit:

www.pendle.gov.uk/crfund

CRISIS & RESILIENCE FUND ●

Crisis Payment Scheme

If you are facing financial difficulties because of a sudden crisis, you may be able to receive support through the Crisis Payment Scheme:

www.cael.org.uk/pendle-crisis-fund

This is a public access application form.

