

Online Support Sessions

Good Things Foundation

Support: Free SIM cards with data for people without home internet

Location: Available via Pendle Libraries

Contact / Find out more: Ask at your local library

Pendle Family Hubs

Support: Public computers and free Wi-Fi

Location: Colne, Nelson and Brierfield

Contact / Find out more: pendlefamilyhub@lancashire.gov.uk

Pendle New Neighbours

Support: Wi-Fi access and IT training for asylum seekers and refugees

Location: Pendle Business Centre, Nelson

Contact / Find out more: pnn@btinternet.com

Carers Link Lancashire

Support: Online information and support for carers

Location: Lancashire-wide

Contact / Find out more: www.carerslinklancashire.co.uk

Newground

Support: 'Sick of being skint' - Learn how to use computers, phones, fill in forms online and deal with any billing issues and energy needs

Location: Shackleton Hall, Colne

Contact: hello@newground.co.uk

Tel: 0300 330 5535

Online Learning (Accessible Anywhere)

Barclays Digital Wings

Support: Money management, online banking and online safety

Location: Online

Find out more: digital.wings.uk.barclays

Accenture – Skills to Succeed Academy

Support: Free online training to build skills and support job searching

Location: Online

Find out more: s2sacademy.com/home/uk/




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Welcome to Pendle's Directory for Everyday Online Skills

This booklet has been created to help you find the right support as you build your confidence with using computers, smartphones and the internet.

Whether you're just getting started or looking to improve your basic skills, you'll find a range of local courses, training opportunities and online resources.

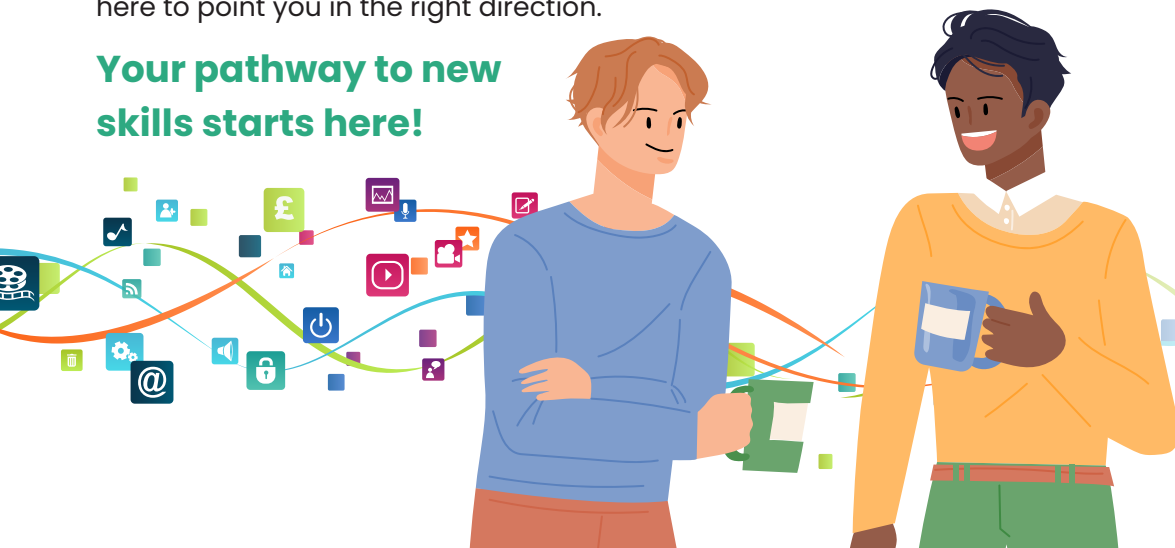
Across Pendle, there are lots of organisations offering free or low-cost help with things like using email, staying safe online, accessing Council services, job searching, online banking and getting the most out of your online devices.

This directory brings all of this information together in one place, making it easier for you to see what's available and choose the support that feels right for you, in your own time.

We hope this guide helps you take the next step on your online learning journey – at your own pace, in a friendly and supportive environment.

If you ever need extra help, our team and local partners are here to point you in the right direction.

Your pathway to new skills starts here!



Everyday Online Skills Support at your fingertips!

Christians Against Poverty (CAP) – Job Club

Support: Online job searching, CV writing and online applications

Location: St John's Church, Nelson

Contact: anthonyholden@capuk.org

Lancashire Adult Learning

Support: Beginner to advanced IT courses and digital skills assessments

Location: Bestlight (Nelson) and Northlight (Brierfield)

Contact: www.lal.ac.uk/what-we-do/ict-digital

Harringtons Learning Centre

Support: Workshops, courses, advice and guidance

Location: Brierfield and community venues across Pendle

Contact: info@harringtonslearningcentre.co.uk

Citizens Advice East Lancashire

Support: Help with online forms, benefits, tax, SIM cards and debt support

Location: ACE Centre, Nelson

Contact: 07946 234535

Find out more: www.cael.org.uk

Libraries, Connectivity and Community Support

Lancashire Libraries

Support: IT drop-ins, free Wi-Fi, computer use, beginner courses

Location: Libraries across Pendle

Contact / Find out more:

www.lancashire.gov.uk/libraries-and-archives/libraries

We Are Digital

Support: Courts, tribunals and E-Visa online support

Location: Colne, Nelson and Burnley Libraries

Contact / Find out more: www.wearegroup.com/free-support