Risk Assessment for Volunteers

Work activity	Hazard, hazardous event and expected consequence	Control measures in place	Asse	essment of risk	Are further risk	
			Likelihood level X	Consequence level =	Risk level	controls required?
Lone Working	Illness, violence/aggression, injury	Try not to work alone. Keep in sight of other volunteers. Carry a mobile phone – ensure charged up beforehand. Wear hi-vis/bright coloured clothing & Id/group association details. Awareness of potential for aggressive or difficult people in the area. Advise volunteers to not to become involved in conflict – withdraw as opposed to exacerbating the conflict. Report to Leader.	1	2	2	Yes
Litter picking/general clean up	Refuse, litter, broken glass, sharp metal cans, drug paraphernalia, hazardous substances, etc. Cuts, grazes, syringe prick leading to infection, poisoning, and contamination.	Wear suitable PPE and use litter picking equipment provided. Pick up only general litter; do NOT attempt to pick up medical waste or syringes. Report drug paraphernalia to Leader or contact Council for assistance immediately. Do NOT approach or remove containers/areas which could contain hazardous substances – Leader to refer to PBC for safe removal.	1	2	2	Yes

Manual work involving use of tools/equipment, e.g. shovels, fork, hedge clippers, etc.	Injury to eyes, limbs and body, e.g. muscle strains, cuts/grazes.	Wear suitable PPE and ensure correct tools are used. Only trained volunteers to use tools if appropriate. Wear hi-vis/bright coloured clothing & Id/group association details. Use any other appropriate protection depending on equipment in use, e.g. protective goggles.	1	2	2	Yes
Working on pavements next to highways and within green space sites.	Impact with motor vehicles, bicycles, pedestrians. Impact injury to vehicle driver, cyclist, member of public or volunteer, e.g. cuts/grazes, broken bones. Potential fatality if volunteer hit by vehicle/cyclist.	Volunteers should remain on pavements and not stray on to highways. Wear hi-vis/bright coloured clothing & Id/group association details. Awareness of surroundings and other users at all times as public pathways. Do not work on verges of highways where the speed limit exceeds 40mph.	1	3	3	Yes
Lifting heavy objects.	Manual handling associated injury, e.g. muscle strains, cuts/grazes.	Do not attempt to move or lift very heavy objects – leave and report to PBC for assistance. Suitable PPE distributed and worn. Break down load into smaller manageable loads or team lifting can be used. Use safe lifting techniques. Mechanical aids used where possible. Ensure volunteers are fit, consider age & capability.	1	2	2	Yes

		Stop immediately if any pain or discomfort and seek medical advice if pain persists.				
Working in poor, hard to reach or difficult ground conditions/areas.	River banking's, verges, steep slopes, ditches, potholes, hedges, unstable fences/walls/structures. Slips, trips and falls associated with the above. General injury including cuts/grazes, broken bones, impact and crush injuries.	Suitable PPE worn. Do not work close to the edge of steep slopes and extra care taken on banking's – specialist equipment/persons should be used, e.g. PBC trained staff. Awareness of potential for potholes, uneven ground. Avoid potentially dangerous areas and choose safest route over difficult ground. Awareness of weather conditions – maybe damp. Wear sturdy footwear with ankle support. Avoid climbing over walls & fences, crossing any ditches.	1	2	2	Yes
Working outdoors	Attack by animals. Insect stings/bites. Irritant/dangerous plants/shrubs Inadequate volunteer welfare. Conflict with animal owners, injury	Volunteers to be aware of procedure to follow for stray/unsupervised dogs – access to PBC Dog Wardens contact details.	1	3	3	Yes
	such as dog bites which could lead to infection/loss of blood/shock. Potential for other people to be at risk.	If dog aggressive, volunteers to contact Police. Volunteers encouraged not to eat/drink in open areas.				No

	Allergic reaction to stings/bites, e.g. anaphylactic shock. May need minor treatment or hospital treatment if more serious. Dangerous/poisonous/irritant/prickly plants and shrubs, e.g. Monkshood – allergic reaction, illness, etc. Open to germs, illness, not looked after or provided for properly leading to dissatisfaction from volunteers.	Provision of First aid kit and first aider on site if possible. Volunteers advised to carry a mobile phone in case of emergencies. Be aware of risk and look out for potential hazards, e.g. low limbs. Be aware of any dangerous/irritant/thorny/prickly plants – PBC can advise on this. Awareness of volunteers with allergies. Use gloves/PPE at all times. Wash hands thoroughly after contact and before eating, drinking.				
Working in extreme weather conditions.	Hot/Humid/Sun – Potential sunburn, sunstroke, dehydration. Snow/Ice/Hailstones/Freezing temperatures – risk of slips, falls, accidents, frostbite, hypothermia, etc. Heavy rain/flooding – risk of drowning, slips and falls, etc. Wind/Gales – falling trees, infrastructure such as telegraph poles, dust and other debris. Thunderstorms/Lightning – risk of electrocution, major incident.	Adjust the work/activity to avoid extreme weather patterns – ensure weather forecast is taken in to consideration prior to start of work. Stop work if conditions warrant. Do not work if extremely cold or hot. Wear clothing appropriate to the weather conditions, e.g. waterproofs in wet weather and if working in the sun hats and sunscreen should be applied.	1	3	3	Yes

		Keep in the shade as much as				
		possible and at hottest part of				
		the day.				
		Be aware of your surroundings				
		and any potential issues if				
		extreme weather occurs.				
Disposal of waste	Potential of waste not being	Stack any waste including sacks	1	2	2	
	disposed of in the correct manner or	to one side of paved areas so as				
	on time.	not to obstruct public highways				
		and pedestrian access.				
	Syringes/medical waste not correctly					
	disposed of – potential injury to	Try to ensure waste is disposed				
	member of public.	of the same day as work/activity				Yes
		or at the very latest the following				
	Worry of bags/waste being left open	day.				
	to the elements and animals, e.g.					
	cats/dogs. This could cause more	Collection point & time must be				
	waste and risk of rats, etc.	agreed with the Council prior to				Na
		the work/activity (usually 48				No
	If materials/rubble left on site,	hours' notice needed for litter).				
	potential for mischief and anti-social					
	behaviour in terms of materials	Any syringes must be disposed of				
	being moved, used as missiles, etc.	in sharps box then disposed of				
		through medical waste collection				
		 – contact the Council's 				
		Environmental Services for				
		advice.				

Risk Matrix



Work activity	Existing risk	Further risk controls		Residual Risk		
and risk level (from assessment)	Controls	required	Probable	Potential Consequence	new risk level	Description of monitoring required
						Frequency:
						Frequency:
						Frequency: