



Planning and Development Services  
Pendle Borough Council  
Via email customer.services@pendle.gov.uk  
Cc tim.horsley@pendle.gov.uk

15<sup>th</sup> November 2016

**TIME SENSITIVE DOCUMENT – REPLY REQUIRED**

Our reference: - 31113589LC

Dear Sir or Madam,

**REMOVAL OF PUBLIC PAYPHONE: 01282615139**

I am writing to advise you that I have received a request to remove the kiosk OS Park, Percy St, Nelson BB9 0NQ. As a result we have completed an assessment of the area and the need for a payphone at this location. During our assessment we discovered that the payphone has received low use during the past twelve months and we are proposing to recover it and permanently cease service at this site. \*\*Please note removal of the telephone kiosk will leave a gap in the bowling green railings\*\*

Our obligation to provide a Universal Service will be maintained, as there are other kiosks within the vicinity. The nearest alternative kiosk is at Brunswick St Hawarden St, BB9 0SQ which is 540 meters away.

Before we can remove a kiosk we have an obligation to consult with relevant public bodies on the proposed removal. As part of the consultation process it is a requirement that the Council reply in writing to BT within 90-days giving their comments or any objections received from the local community. Further information on the consultation process can be found at:  
<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

If you do not reply, it will be taken that the council and interested parties have no objection to the permanent removal of this payphone.

A notice of our proposal is being displayed in the kiosk and a copy is enclosed with this letter for your information.

If you require any further information or have any queries please do not hesitate to contact me via email at btpcfo@bt.com

Yours faithfully

BT Payphones - Commercial Field Officer