

REPORT FROM: NEIGHBOURHOOD SERVICES MANAGER

TO: COLNE AND DISTRICT COMMITTEE

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COLNE HEALTH CENTRE PARKING: UPDATE REPORT

PURPOSE OF REPORT

To update the Committee following the monitoring of the parking on Colne Health Centre Car Park and the Newtown area of Colne.

RECOMMENDATIONS

- (1) That members agree to the issuing on an annual basis of the dispensations and permits as detailed in the report.
- (2) That members agree that no further action is required at this time with regard to residents-only parking in the Newtown area.
- (3) That members consider removing two of the four disabled parking bays on Cross Skelton Street Car Park.

REASON FOR RECOMMENDATIONS

(1) To maintain the current balance of parking habits at Colne Health Centre health and Cross Skelton Street Car Park and the surrounding on-street area.

BACKGROUND

- 1. The new health centre opened on 19 May 2014, with the car park being managed as a shortstay car park by Pendle Council on behalf of the NHS.
- 2. Following a public meeting in January 2015 and discussion at the County's Traffic Liaison Group meeting, a survey was conducted in March 2016 and a report brought to this Committee.

- 3. Subsequently, a meeting was held with Colne Health Centre officers regarding the parking issues in the area and it was agreed that:
 - six parking permits would be issued for use by district nurses on the health centre car park;
 - six parking permits would be issued for other medical staff on the health centre car park;
 - 20 dispensations would be issued for use on the Dockray Street Car Park for medical staff only. The health centre was to decide who would qualify for these dispensations (this was in addition to the four health centre bays that were on a private section of the Dockray Street Car Park); and
 - the usage would be monitored over the next six months and a report would be submitted.

ISSUE

- 4. Parking surveys were carried out over seven consecutive days in September 2016. The surveys were conducted every two hours from 9am to 5pm during the week and three times daily on Saturday and Sunday. Detailed results of the parking duration survey are available on request.
- 5. A plan showing the areas surveyed can be found in Appendices 1(Colne Health Centre Car Park and Newtown) and 2 (Cross Skelton Street Car Park).

SURVEY RESULTS

6. The tables below indicate the percentage of parking spaces taken on each of the visits.

	9am	11am	1pm	3pm	5pm
Mon	85%	74%	79%	69%	51%
Tue	74%	72%	62%	54%	51%
Wed	82%	69%	72%	72%	21%
Thur	82%	77%	74%	72%	51%
Fri	87%	77%	82%	72%	46%
Sat	26%	_	31%	_	21%
Sun	26%	_	15%	—	15%

Newtown Street, Bence Street and West Street

See Appendix 1 for a plan of this area.

- 7. There are approximately 40 available parking spaces on Newtown, West Street and Bence Street. For the purposes of the survey, these have been marked on the plan.
- 8. In the main, the parking habits in September were very similar to those of the previous survey. Although Newtown was normally full during the working week, the parking on Bence Street was limited, with normally only one or two vehicles being present.
- 9. It was still busy around the Newtown/West Street junction at nursery collection times, and officers did occasionally witness some poor parking habits. I do not consider that the introduction of residents-only parking in this area would stop this and I would still encourage parents to use the Colne Health Centre Car Park at this time.

10. There is still no significant evidence that the car park is being used as a rat-run.

Cross Skelton Street Car Park

	9am	11am	1pm	3pm	5pm
Mon	45%	80%	75%	53%	55%
Tue	40%	63%	45%	40%	30%
Wed	0%	80%	65%	65%	28%
Thur	58%	70%	75%	68%	70%
Fri	48%	73%	75%	75%	48%
Sat	33%	_	60%	_	58%
Sun	18%		28%	_	13%

See Appendix 2 for a plan of this area.

- 11. There are 40 parking spaces available on Cross Skelton Street Car Park; four of these are for disabled drivers only. The usage of this car park would appear to have dropped by, on average, 10 per cent.
- 12. The disabled parking bays continue to be underused. I would suggest that this is because there is sufficient parking available for disabled users closer to the town centre.
- 13. It is still moderately well used at weekends.
- 14. It is recommended that this car park remains long stay. It is also recommended that members consider removing two of the four disabled parking bays on this car park in order to increase the long-stay capacity.

	9am	11am	1pm	3pm	5pm
Mon	54%	66%	47%	79%	62%
Tue	44%	45%	34%	58%	35%
Wed	41%	64%	46%	48%	24%
Thur	46%	51%	45%	64%	49%
Fri	58%	55%	35%	61%	29%
Sat	0%	_	0%	_	2%
Sun	0%	-	0%	-	4%

Colne Health Centre Car Park

See Appendix 1 for a plan of this car park.

- 15. There are 85 spaces available on the Colne Health Centre Car Park. Eight of these are for disabled drivers only and 16 are for doctors (bays 30–36 and 77–85), with bays marked accordingly on site.
- 16. Monday tends to be a busy day for the surgeries but the usage of the car park reduces over the rest of the week and there continues to be more than sufficient space available on the car park at any one time.
- 17. This takes into account the 12 permits which have been issued to health centre personnel.
- 18. The Health Centre Manager has advised me that these permits have been well received and have assisted the health centre in bringing in additional use of some of the facilities within the building.

19. The 20 dispensations which have been issued for the Dockray Street Car Park are not as well used. The Health Centre Manager has therefore asked if these could be reduced from 20 to 10 permits. Taking into account the four other NHS bays on the Dockray Street Car Park, this should leave more than enough scope for any overflow requirements.

CONCLUSIONS

- 20. Newtown Street and West Street continue to be busy during the week but there have been no further complaints from residents. Bence Street has sufficient available parking space for residents and the street would not, at present, qualify for residents-only parking.
- 21. The 12 permits issued to health centre personnel have been well received and should continue to be issued and managed by the Health Centre Manager with assistance from Pendle Council's Transport and Coordination Manager.
- 22. The 20 dispensations for Dockray Street Car Park should be reduced to 10 dispensations to reflect the reduced demand.
- 23. Cross Skelton Street Car Park is being well used as a long-stay car park. There is scope to convert two disabled parking bays on the car park in order to increase the long-stay capacity.

IMPLICATIONS

Policy: None arising directly from this report.

Financial: None arising directly from this report.

Legal: None arising directly from this report.

Risk Management: None arising directly from this report.

Health and Safety: None arising directly from this report.

Sustainability: None arising directly from this report.

Community Safety: None arising directly from this report.

Equality and Diversity: None arising directly from this report.

APPENDICES

Appendix 1: Plan of Newtown Street, Bence Street and West Street and Colne Health Centre Car Park. Appendix 2: Plan of Cross Skelton Street Car Park.

LIST OF BACKGROUND PAPERS

None.



