

# WPEH stakeholder consultation

The county council continues to face an unprecedented financial challenge. Over the next five years to 2020/21 the council needs to make savings of £262m on top of those agreed within previous budget processes. This extremely difficult financial picture is the result of continued cuts in funding by Government, rising costs and rising demand for key services.

Based on current spending and forecast demand for services, the council will not have sufficient financial resources to meet its statutory obligations by April 2018, even if we no longer continue to deliver any of the non-statutory services. The council will need to rely heavily on reserves in order to set a balanced budget for 2016/17 and 2017/18.

This consultation focuses on proposals for transforming Wellbeing, Prevention and Early Help Services (WPEHS) for children, young people and families in Lancashire. It describes the implementation plan of the service offer proposals presented to Lancashire County Council's Cabinet in February 2015 and agreed, subject to consultation, on 26 November 2015.

It has been agreed that the proposed future service model will help to deliver £7.4million budget savings by 2017/18. The new service will transform and integrate a range of services within Wellbeing, Prevention and Early Help Services and will align existing core offers for children's centres, young people's provision, prevention and early help, and Lancashire's response to the national Troubled Families Unit national programme.

The new model will ensure effective support for 0-19+ year olds across Lancashire and support our strategic approach to wellbeing, prevention and early help, strongly contributing to the delivery of public health responsibilities. It will also further align the ongoing re-procurement of public health services, and consider the integration of other services like health visiting and school nursing services, alongside other council services.

You can download the information pack at [www.lancashire.gov.uk/haveyoursay](http://www.lancashire.gov.uk/haveyoursay), which provides background details and further information about the decision to transform WPEHS in Lancashire.

## Who are you responding as, or on behalf of?

*Please select as many as apply*

- ☐ Lancashire County Council employee
- ☒ Other public sector organisation (please state below)
- ☐ Community voluntary faith sector organisation
- ☐ School early years sector
- ☐ School primary sector
- ☐ School secondary sector
- ☐ Post-16 provider
- ☐ Ofsted registered day care provider
- ☐ Community organisation (local group)
- ☐ Existing commissioned Wellbeing, Prevention & Early Help provider

Other (please type in below)

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**Pendle District Council**

**What age group does your service/organisation currently provide Early Help support to?**

*Please select as many as apply*

- ☐ 0-5 years old
- ☐ 6-12 years old
- ☐ 13-19 years old
- ☐ 0-25 years old's with special educational needs and/or disabilities (SEND)
- ☒ Service/organisation doesn't currently provide Early Help support

**Which services do you feel will be most important for the Wellbeing, Prevention and Early Help Service to offer?**

*Please select as many as apply*

- ☒ Providing family support (eg one-to-one key worker to help with family needs and coordinate services such as support with school attendance, family routines, behaviour)
- ☒ Parenting education
- ☒ Support with domestic abuse
- ☒ Support to combat neglect (eg one-to-one key worker to help with family needs and coordinate services)
- ☒ Support with emotional health and wellbeing (eg behaviour management, counselling)
- ☐ Positive and/or diversionary activities for young people (eg youth clubs)
- ☒ Targeted youth support (eg one-to-one support and guidance)
- ☐ Links to health visiting services (ie health visitors offering support and advice)
- ☐ Links to school nursing services
- ☒ Health education and services for children and families
- ☒ Information and support around education, employment or training
- ☐ Involving children and young people in having a voice and influence (eg youth council)

**Are there any other services that you think the Wellbeing, Prevention and Early Help Service should offer?**

*Please type in the box below (max 9,999 characters)*

The service will prioritise the following groups of children, young people and families who:

- Are unlikely to take advantage of universal early childhood services
- Have special educational needs and/or disabilities or with behavioural difficulties
- Are children in need
- Are experiencing neglect
- Are at risk of financial exclusion or workless
- Have a range of health problems
- Are affected by domestic abuse
- Are affected by emotional and mental health needs
- Are young parents
- Are young carers
- Are homeless
- Are transient including asylum seekers, economic migrants and traveller communities
- Are involved in crime or anti-social behaviour
- Are not attending school regularly and at risk of exclusion
- Are engaged in risk taking behaviours
- Have protected characteristics as defined by the Equality Act 2010

**Do you agree or disagree with the above groups of children, young people and families being our priority?**

*Please select one option only*

- ☒ Agree  
☐ Disagree  
☐ Don't know

**If you feel that any other groups should be included please type the details in below...**

*Please type in the box below (max 9,999 characters)*

**Which facilities do you feel are the most important to offer with Wellbeing, Prevention and Early Help Services?**

*Please select as many as apply*

- ☐ Small meeting rooms
- ☐ Larger group meeting rooms
- ☐ Rooms equipped to deliver clinical services ie sexual health services, vaccinations
- ☐ Breastfeeding facilities
- ☐ Secure and safe access in terms of entrances, receptions etc.
- ☐ Multi-faith rooms
- ☐ Quiet space for private use
- ☐ Outdoor space/play areas
- ☐ Access to a computer with internet access
- ☐ Free public Wi-Fi
- ☐ Access to refreshments (eg café, dining room)
- ☐ Social facilities eg pool table, table tennis, play equipment, toys
- ☐ Large multi-functional space suitable for physical activities (eg large hall)
- ☐ Showers/changing rooms
- ☐ Kitchen and laundry facilities to support group activities and learning

*Other (please type in below)*

As a district council we do not feel we can offer an informed view on this\_\_\_\_\_

Targeted support to children young people and families will be delivered in three mains ways.

**From your organisation's perspective, how important is it for us to deliver support through...?**

*Please select one option only*

	Very important	Fairly important	Not very important	Not important at all	Don't know
One key worker supporting children, young people and the family	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Staff member supporting children, young people and the family by meeting them in settings such as their home or in other places within their community like a local café (Outreach support)	x	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Groups where children, young people and families can meet with other people who need similar support to them (group work)	<input type="checkbox"/>	x	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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The Wellbeing, Prevention & Early Help service will focus on achieving the following five outcomes.

**How important is achieving each of the following outcomes to your organisation?**

*Please select one option only*

	Very important	Fairly important	Not very important	Not important at all	Don't know
Children and young people are safe and protected from harm	x	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Children, young people and their families are resilient, aspirational and have the knowledge, capability and capacity to deal with wider factors which affect their health and wellbeing, life chances and economic wellbeing	x	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Children, young people and families are helped to live healthy lifestyles, engage in positive social activities and make healthy choices	x	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Children, young people and families health is protected from major incidents and other threats, whilst reducing health inequalities	x	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Those in more disadvantaged communities, the number of children, young people and families living with preventable ill health and dying prematurely is reduced	x	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Lancashire County Council is planning to join up relevant early help support available to children, young people aged 0-19yrs (0-25yrs for SEND) that are currently delivered by Children Centres, Young People's Service and Lancashire's Early Help Service.

More details about these proposals can be found in the accompanying document 'Shaping the future of Wellbeing, Prevention & Early Help Service for children, young people and families in Lancashire. Proposal and Consultation February 2016'.

### Do you agree or disagree with the proposals in the document outlined above?

*Please select one option only*

- ☒ Agree  
☐ Disagree  
☐ Don't know

### Is there anything else that you think we need to consider that we have not included in the document outline above?

*Please select one option only*

- ☐ Yes  
☐ No

### If yes, please type in below...

*(max 9,999 characters)*

How will the service support a seamless transition into Adult Social Care for those young people 19+ who require on-going support?

### If you are one of our current provider organisations, do you still intend to provide 0-19yrs (0-25 yrs for SEND) services based on the service offer?

*Please select one option only*

- ☐ Yes  
☐ No  
☐ Don't know  
x Not a current provider

### If no, please describe why below...

*Please type in the box below (max 9,999 characters)*

Please select as many as apply

**What times would your organisation/service be able to deliver Wellbeing, Prevention & Early Help support in the future?** N/A

[illegible]

## Would your service/organisation be able to provide access to Wellbeing, Prevention & Early Help services all year round or term-time only? N?A

Please select one option only

	All year	Term-time only	We would not want to provide this service
Children's centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Young People Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Family support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Domestic abuse support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Emotional health and wellbeing support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information, advice and guidance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other WPEH services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In order to reduce costs and to align better with other organisations, the management of the service will be clustered together into 5 areas across Lancashire which are:

- Lancaster, Fylde, Wyre
- Preston
- Chorley, South Ribble, West Lancashire
- Pendle, Burnley
- Hyndburn, Ribble Valley Rossendale

## Do you agree or disagree that the service should be cluster together into these 5 areas?

Please select one option only

- ☒ Agree
- ☐ Disagree
- ☐ Don't know

## If you disagree, why?

Please type in the box below (max 9,999 characters)

Although we agree with the proposed service cluster, not all the SPA's are aligned to these footprints. We are concerned that decisions for Barrowford resources will be allocated by the Hyndburn, Ribble Valley and Rossendale cluster given that Barrowford falls in the 'Pendle Hill' SPA. Barrowford may potentially be overlooked under this management arrangement.

## Do you have any comments about any of the following?

### Governance arrangements

Please type in the box below (max 9,999 characters)

Consideration will need to be given about how this service in the East aligns itself with the emerging Pennine Lancs health and wellbeing footprint, with the potential merger of the East Lancs Health & Wellbeing Partnership and the BwD Health & Wellbeing Board.

### Shared delivery and partnership working

*Please type in the box below (max 9,999 characters)*

Although we do not directly deliver WP&EH services, we do have some frontline services (Housing Needs, Environmental Health, Community Protection) that could help support a co-ordinated response to vulnerable families and young people. We are keen to explore opportunities for co-location of some of these services within Pendle's neighbourhood centres (for example, Pendle's Mental Health & Housing project) as a means of integrating WPEHS alongside other related council services to ensure joined up delivery to meet local need. Likewise, we recognise that there may be scope to better utilise PBC premises. Thus, we would like to discuss with LCC and the Town Councils (who now manage much of the council's community buildings stock), the potential for PBC community premises to become venues for WP&EH outreach and detached sessions (*for example, Colne Town Hall as a base for youth outreach?*).

### Monitoring and performance reporting

*Please type in the box below (max 9,999 characters)*

It would be useful to know what the performance and monitoring arrangements are and how these can be shared with partner organisations.

### Engaging local communities

*Please type in the box below (max 9,999 characters)*

It is not clear how the service will engage with the local community (other than the three principle methodologies which will be applied to those already engaged with the service). Any wider service engagement should link into existing groups/ events and involve the Third Sector.

### Any other issues

*Please type in the box below (max 9,999 characters)*

In Pendle, we'd like to better understand how the new WPEH Fund might replace some of the services currently funded through Supporting People. If proposals are accepted, our understanding is SP funding beyond April 2017 will be for services which support homeless 16 / 17 year olds only. Thus we are concerned about the impact on Pendle's Womens Refuge and Safespace (which provides accommodation for single people aged 16-25 yrs). The consultation document does not make any reference to the WPEH fund and the allocation criteria.

**Thank you for completing the questionnaire. Please click submit to send your responses.**